

CITY MANAGER'S OFFICE

ADMINISTRATIVE REPORT 2016-17

April 28, 2016

TO: La Palma City Council

FROM: Laurie A. Murray, City Manager

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- **OC Health FY 2015-16 Mid-Year Ambulance Performance Report**
- **OCTA Bike Rally**
- **Annual Volunteer Recognition Event – Invitation**
- **Recognition Certificates for La Palma Resident Students at ABC Adult School**

City Manager's Office News

Agenda Summary: Tuesday night we will be recognizing the home of Glenn and Wilma Sauls during presentations. The Successor Agency agenda has only minutes and the Planning Commission agenda has minutes and the 3rd Quarter Cash and Investment Report for approval. The City Council Consent Calendar has routine items as well, along with 3rd Quarter Cash and Investment Report, the Water Conservation Monthly Report, a new agreement with Brea Information Technology Services, a Resolution authorizing certain City officials as authorized agents for the purpose of signing California Department of Transportation agreements; and a new license agreement with Southern California Edison for use of the Right-of-Way for park and public recreation purposes.

Under usual circumstances it would be recommended to do a request for proposals given the number of years the City has utilized Brea IT's services. However, given ongoing complex technology projects, Brea IT's unique knowledge of the City's information technology infrastructure, the excellent service that has been received, and their willingness to hold prices at the current level for fiscal year 2016-17 to provide certainty to the City on fees, staff is recommending entering into an agreement with Brea IT through fiscal year 2018-19.

Regular items include:

- An Award of Contract to RJ Noble for the Fresca Drive and Marlin Circle rehabilitation project.
- A budget appropriation for FY 2015-16 for the emergency repair of the Walker/Marquart Street Bridge, which was damaged in a single vehicle accident in December. As there was no driver on scene when Police arrived at the accident, Staff will be taking actions to recover the funds from the vehicle owner.
- The second reading and adoption of an Ordinance eliminating the Planning Commission and transferring its existing authority to the City Council.
- Presentation and adoption of the FY 2016-17 Budget.

Administrative Services Department News

Monthly Financial Report – Month Ending March 31, 2016 (w/Attachment): General Fund revenues as of March 31, 2016, were \$6.2 million or 61.7% of the amended FY 2015-16 budget. The General Fund's largest revenue source, property tax, has \$1.9 million revenue recorded for the nine months ended March 31, 2016. This represents 57.9% of the amended \$3.4 million budget. The City's sales tax revenue at the end of March 2016 was \$1.2 million or 56.5% of the amended projected budget.

General Fund expenditures as of March 31, 2016, were \$7.0 million. At the end of March, 70% of the \$10.0 amended budget was expended. This is comparable to the prior year, where 69.5%

of annual budgeted expenditures were incurred by the end of March. Staff will continue to monitor expenditures through the end of the fiscal year to ensure we stay within the budget.

Community Development Department News

Development Committee Special Meeting: The Development Committee (DC) will be having a Special meeting on May 2, 2016, to consider a Precise Plan for the seven lots created by Tract 17828. The Precise Plan application is the architectural approval of the homes for the Ozawa subdivision. The Development Committee will be asked to make a recommendation to the Planning Commission who are the Approval Authority for Precise Plan applications. Below is the Spanish Colonial version of Plan 2 under consideration.



It is anticipated the matter would advance to the Planning Commission at their last meeting on May 17, 2016. The complete Development Commission Agenda packet is published on the City's website for further information.

Cancellation of Regularly Scheduled Development Committee (w/Attachment): The regularly scheduled DC meeting on May 9, 2016, will be cancelled because a quorum of eligible DC members would not be available that evening. The Special Meeting on May 2, 2016, mentioned above will take its place.

Community Services Department News

North Orange County Cities Energy Partnership (w/Attachment): La Palma is a founding member of the North Orange County Cities Energy Partnership. This partnership, in cooperation with Southern California Edison and Southern California Gas, provides both functional and financial benefits to participating cities. There are four levels the City can achieve, each with increased financial incentives to the City. Currently the City of La Palma is at the Value Level. To advance to the Silver Level, there are a variety of items that must be completed (and this email is one of them). I have attached a Welcome Flyer informing

employees about the Partnership. More importantly, the Community Services Department will be looking for opportunities/projects to conserve energy and ultimately budget dollars.

In the coming months we will be:

- Closing out our current energy project with Climatec
- Making final decision on whether to purchase street lights and corresponding LED retrofit
- Identifying and installing potential projects through SCE Direct Install Program (no City funds required)
- Providing energy and rebate information to residents at the Civic Expo on July 30th

Police Department News



Police Volunteer Jean Daum is honored for her work with the Police Interaction with Youth Program: On Thursday, April 28, 2016, La Palma Police Department Volunteer in Policing (VIP) member Jean Daum was recognized for her hard work and dedication with the Police Interaction with Youth (PIY) program. This year the PIY program was funded by school districts, La Palma Kiwanis, and personal donations made by members of the community. Jean, and other members of the police

department, attended the awards luncheon, which was held at the Disneyland Hotel. Volunteers throughout Orange County were recognized for their contributions made to both the public and private sectors.

Police Officers address barking dog complaints: Police responded to the 8000 block of Woodglen Drive to address an anonymous citizen complaint regarding an on-going barking dog. According to the complainant, numerous requests were made directly to SEAACA to address the issue and it was never resolved. We notified SEAACA management and they are currently looking into the issue and reviewing their records. Officers contacted the resident in question and notified them of the Municipal Code which addresses “Noisy Animals”; LPMC Section 8-231. Police also contacted the complainant, who was thankful that we had addressed the issue. The patrol shift conducted routine checks through the evening to monitor the problem. An in-house records check showed that we had responded to three barking dog complaints at the residence in question. Two complaints were made in 2014 and one was made in 2015. We will continue to monitor the situation

La Palma VIP is recognized by OC Register (w/Attachment): Attached is an article from Orange County Register regarding Ted Reina, a member of the La Palma Volunteers in Policing since June 1995.

Citywide News

Personnel Activity	
Position	Status
Police Chief	Interim Police Chief hired; Recruitment to be held in late 2016
Police Dispatcher/Clerk (Internal)	Applicant in backgrounds
Police Officer	Recruitment to close May 8
Police Dispatcher/Clerk	Recruitment to close May 8
Per Diem Police Dispatcher (Experienced)	Recruitment to close May 8
Recreation Leader/Sr. Recreation Leader	Applicants (2) in backgrounds
Volunteers	Interviews were held April 27
Interns (Unpaid) – 3 Positions City Wide	Recruitment to close May 8

Agenda Planning Guide

(All meetings start at 7:00 p.m., unless otherwise indicated)

Items listed on the planning guide are tentative and subject to move to different dates

May 3

Closed Session (after meeting) - City

Manager Evaluation
 Adoption of FY 2016-17 Budget
 Bridge Repair Emergency Authorization
 Cash and Investment Reports as of 3/31/16
Adoption/Second Reading - Eliminate Planning
 Commission/Designate City Council as
 Planning Agency
 Brea IT Agreement
 Southern California Edison Right of Way Lease

Third Quarter Operations Report – FY 15/16
 Police Department Staff Changes
 Precise Plan for the Ozawa Architectural Plans

June 7

Resolutions for November 8 Election

June 21

2016 Annual Water Quality Report
 School Crossing Guard Services Agreement
 Citizen’s Option for Public Safety (COPS)
 Funding
 Amendment to Animal Care Services
 Agreement

May 17

Closed Session (after meeting) - City

Manager Evaluation

City Council Calendar of Upcoming Events

Please tell Kimberly which of the following activities you will be attending and if you would like assistance in registering for any upcoming event.

Date	Event Information	Known Attendees
Saturday April 30	Fullerton Donate Life Run Walk Event, Cal State Fullerton, 7:00 a.m. - Noon	MS
Monday May 2	TCP Plaza Grand Opening/Ribbon Cutting, 12 Centerpointe Drive at Noon-1:00 p.m.	GG, PK, MS, LM
Thursday May 5	Westminster Mayor’s Prayer Breakfast, Westminster Rose Center, Crystal Ballroom, 14140 All American Way, Westminster, CA 92683 7:00 a.m.- 9:00 a.m.	
Saturday May 7	NY2OC Barber Shop Ribbon Cutting/One Year Anniversary, 5426 La Palma Avenue, 9:00 a.m.	GG, PK, MS

Saturday May 7	John F. Kennedy High School Scholarship Dinner, Knott's Berry Farm Hotel, 7675 Crescent Avenue, 6:30 p.m.	SH, MS, LM
Thursday May 12	Volunteer Recognition, La Palma Community Center, 7:00 p.m.	PK, MS
Friday May 13	American Red Cross Heroes Luncheon, Angel Stadium, 2000 E. Gene Autry Way, 11:30 a.m. – 1:30 p.m.	
Tuesday May 17	Cypress Police Dept. 6 th Annual Appreciation Luncheon, 5700 Orange Avenue, Cypress, 11:00 a.m.	SH
Saturday May 21	American Cancer Society's Relay for Life, Buena Park Junior High School, 6931 Orangethorpe Avenue May 21 at 10:00 a.m. – May 22 at 8:00 a.m.	GG, MS, LM
Tuesday May 24	Orange County Vehicle Theft Recovery Officer of the Year 2015 Irvine Marriott, 18000 Von Karman Avenue, Irvine 9:00-11:00 a.m.	LM
Tuesday May 24	Steve Luther School Community Open House, 4631 La Palma Avenue, 9:00 – 10:30 a.m.	GG, MS
Monday May 30	Memorial Day Ceremony, Civic Center Eternal Flame, 9:00 a.m.	GG, LM

City of La Palma
Monthly Financial Report
Month Ending March 31, 2016

Fund No.	Fund	Cash & Investments				Accrual	Cash & Investments	Cash & Investments
		2/29/2016	Revenue	Expenditures	Transfers	Adjustment	3/31/2016	3/31/2015
001	General	\$ 1,639,497	\$ 432,847	\$ 850,209	\$ (609,000)	\$ (3,650)	\$ 609,485	\$ 682,957
003	Emergency Reserve	8,996,969	-	-	-	-	8,996,969	8,996,969
005	Economic Development	228,814	-	-	-	-	228,814	249,916
011	Streets - Gas Tax	56,715	27,101	26,145	-	-	57,671	33,004
012	Measure M	412,566	53,626	-	-	-	466,192	200,521
014	Community Development Block Grant	-	-	-	-	-	-	-
015	Air Quality	76,810	4,718	-	-	-	81,528	61,044
016	PEG Funds	191,051	460	-	-	-	191,511	171,478
020	Asset Seizure	31,781	78	-	-	-	31,859	57,447
021	Public Safety Augmentation	70,994	18,999	10,456	-	-	79,537	58,476
022	COPS/SLESF	95,233	200	10,151	-	-	85,282	66,245
023	Abandoned Vehicle	25,934	62	-	-	-	25,996	25,742
033	Park Development	43,831	105	-	-	-	43,936	22,229
035	Capital Outlay Reserve	4,434,503	11,621	5,191	1,027,482	-	5,468,415	5,719,128
036	One-time Projects Fund	661,851	-	-	-	-	661,851	700,091
038	Successor Agency Housing Authority	567,493	40,888	12,921	-	-	595,460	522,052
050	Water	790,278	253,498	136,900	(224,700)	-	682,176	1,140,718
052	Sewer	965,784	23,149	28,375	(54,200)	-	906,358	907,785
055	Water Capital Reserve	3,714,474	9,577	3,496	224,700	-	3,945,255	3,798,730
056	Sewer Capital Reserve	2,651,398	6,619	-	54,200	-	2,712,217	3,028,830
060	Risk Management	(73,485)	74,637	(226)	359,000	-	360,378	568,734
061	Employee Benefits	305,235	742	-	-	2,578	308,555	187,265
062	Facility Maintenance	827,482	1,377	-	(777,482)	-	51,377	830,308
063	Vehicle Replacement	973,852	45,075	-	-	-	1,018,927	897,175
064	Technology Maintenance	614,305	8,143	-	-	-	622,448	663,886
070	Trust	70,031	-	-	-	(15,429)	54,602	29,359
073	Payroll Clearing	66,953	-	-	-	12,240	79,193	4,382
	Subtotal City	28,440,349	1,013,522	1,083,618	-	(4,261)	28,365,992	29,624,471
043	Recognized Obligations Fund	-	-	-	-	-	-	-
049	Successor Agency Debt Service	1,618,787	1,798	-	-	-	1,620,585	726,246
	Subtotal Successor Agency	1,618,787	1,798	-	-	-	1,620,585	726,246
		\$ 30,059,136	\$ 1,015,320	\$ 1,083,618	\$ -	\$ (4,261)	\$ 29,986,577	\$ 30,350,717

Cash & Investments Summary	
California LAIF	\$ 2,941,654
Bank of America Operating	634,090
PFM Investments	25,441,180
CNI Charter Prime Money Market fund	63,956
GNMA	108
Flexible Spending Account	20,212
Monies with Fiscal Agents	877,652
Petty Cash - Checking	7,725
Cash and Investments	\$ 29,986,577

Monthly Cash Flow

Month	Revenue	Expenditures	Transfers	Accrual Adjustment	Monthly Cash Flow	FY 14/15 Comparison
July	\$ 404,390	\$ 2,660,974	\$ -	\$ (226,110)	\$ (2,482,694)	\$ (1,234,825)
August	\$ 666,444	\$ 1,001,572	\$ -	\$ (380,706)	\$ (715,834)	\$ (323,179)
September	\$ 1,002,115	\$ 1,224,593	\$ -	\$ 178,046	\$ (44,432)	\$ 560,660
October	\$ 826,668	\$ 1,429,654	\$ -	\$ 99,116	\$ (503,870)	\$ (625,758)
November	\$ 1,260,120	\$ 1,033,355	\$ -	\$ (5,924)	\$ 220,841	\$ 150,395
December	\$ 1,546,701	\$ 1,226,777	\$ -	\$ (67,132)	\$ 252,792	\$ 78,686
January	\$ 2,419,409	\$ 963,288	\$ -	\$ (75,152)	\$ 1,380,969	\$ 1,502,505
February	\$ 910,967	\$ 1,023,137	\$ -	\$ 29,026	\$ (83,144)	\$ 817
March	\$ 1,015,320	\$ 1,083,618	\$ -	\$ (4,261)	\$ (72,559)	\$ 30,833
April	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
May	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
June	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Total YTD	\$ 10,052,134	\$ 11,646,968	\$ -	\$ (453,097)	\$ (2,047,931)	\$ 140,134

City of La Palma
Monthly Financial Report
Month Ending March 31, 2016

Revenues (Excluding Transfers In) - 75% of Fiscal Year

	Adopted Budget	Amended Budget	Year to Date Actual	Percentage	Prior Year Actual
General Fund (001)					
Property Tax	3,311,500	3,390,300	1,963,624	57.9%	1,874,587
Sales Tax	2,822,400	2,208,000	1,246,703	56.5%	1,575,635
Utility Users Tax	1,139,300	1,149,300	765,204	66.6%	793,603
Residual Property Tax	133,900	200,000	141,853	70.9%	71,204
Franchise Fees	415,500	403,500	129,280	32.0%	126,814
Transient Occupancy Tax	345,000	300,000	198,006	66.0%	168,773
Licenses and Permits	295,200	338,200	309,793	91.6%	289,343
Intergovernmental	33,000	33,000	21,266	64.4%	13,324
Charges for Services	490,100	512,600	410,060	80.0%	389,852
Fines and Forfeitures	161,000	160,200	101,152	63.1%	93,933
Use of Money and Property	317,600	317,600	249,567	78.6%	207,240
Other Revenues	411,500	503,200	253,449	50.4%	322,244
Interfund Charges to Water and Sewer	506,600	587,700	440,775	75.0%	212,325
Subtotal General Fund Revenue	10,382,600	10,103,600	6,230,732	61.7%	6,138,877
Other Funds					
003 Emergency Reserve	-	-	-	N/A	-
005 Economic Development	-	-	-	N/A	-
011 Streets - Gas Tax	351,500	361,700	237,689	65.7%	269,745
012 Measure M	1,002,500	1,002,500	193,928	19.3%	170,957
014 Community Development Grant Fund	180,000	180,000	-	0.0%	-
015 Air Quality	20,300	20,300	9,939	49.0%	9,643
016 PEG Funds	17,100	17,100	10,094	59.0%	9,529
020 Asset Seizure	107,600	13,600	13,045	95.9%	26,620
021 Public Safety Augmentation	176,600	176,600	117,296	66.4%	118,965
022 COPS/SLESF	100,200	100,200	107,191	107.0%	99,756
023 Abandoned Vehicle	100	100	146	146.0%	93
033 Park Development	100	100	248	248.0%	80
035 Capital Outlay Reserve	21,900	21,900	26,243	119.8%	16,508
036 One-time Projects Fund	-	-	-	N/A	-
038 Successor Agency Housing Authority	265,600	265,600	198,575	74.8%	448,034
050 Water	2,381,700	2,381,700	1,299,558	54.6%	1,447,825
052 Sewer	246,900	249,600	109,271	43.8%	123,191
055 Water Capital Reserve	23,600	23,600	21,653	91.8%	12,694
056 Sewer Capital Reserve	18,300	18,300	15,411	84.2%	10,630
060 Risk Management	898,900	898,900	670,776	74.6%	372,789
061 Employee Benefits	2,900	2,900	1,370	47.2%	1,540,157
062 Facility Maintenance	300	300	4,019	1339.7%	258,338
063 Vehicle Replacement	160,500	162,500	155,390	95.6%	130,142
064 Technology Maintenance	83,300	83,300	63,170	75.8%	218,288
Subtotal City Funds	16,442,500	16,084,400	9,485,744	59.0%	11,422,861
043 Recognized Obligations Fund	-	-	-	N/A	826,564
049 Successor Agency Debt Service	863,000	863,000	566,390	65.6%	6,234
Subtotal Successor Agency	863,000	863,000	566,390	65.6%	832,798
Total Revenue	\$ 17,305,500	\$ 16,947,400	\$ 10,052,134	59.3%	12,255,659

General Notes:

The major distributions of property tax and related payments occur in four installments: December, January, April, and May.

City of La Palma
Monthly Financial Report
Month Ending March 31, 2016

Expenditures (Excluding Transfers Out) - 75% of Fiscal Year

	Adopted Budget	Amended Budget	Year to Date Actual	Percentage	Prior Year Actual
General Fund (001)					
Program Name					
110 City Council	\$ 56,900	\$ 61,800	\$ 39,580	64.0%	42,753
120 City Manager	219,200	278,800	152,282	54.6%	228,108
130 Legal Services	129,400	149,500	110,985	74.2%	78,117
140 Administrative Services - Administration	158,400	139,300	91,104	65.4%	235,320
150 City Clerk	136,500	132,920	91,392	68.8%	119,949
160 Fiscal Services	363,700	384,520	221,790	57.7%	241,676
170 Human Resources**	1,303,300	1,403,300	1,231,407	87.8%	1,747,323
180 Technology & Communications*	323,300	322,200	187,443	58.2%	193,840
105 Community Promotion	-	-	-	N/A	20,306
Administration & Admin Services	2,690,700	2,872,340	2,125,983	74.0%	2,907,392
210 Police Administration	538,500	520,300	376,555	72.4%	378,562
220 Police Operations Management	300,200	290,200	206,964	71.3%	200,539
235 Patrol	2,407,700	2,414,300	1,758,343	72.8%	1,925,566
240 Services Division Management	238,700	243,700	173,852	71.3%	147,188
250 Community Education	58,500	58,500	37,489	64.1%	27,978
260 Investigations	562,700	564,500	304,313	53.9%	345,681
270 Records and Communication	606,900	606,900	457,524	75.4%	490,921
Police	4,713,200	4,698,400	3,315,040	70.6%	3,516,435
310 Community Services Administration	343,000	343,000	243,050	70.9%	318,363
320 Health and Wellness	145,100	145,100	85,158	58.7%	120,307
330 Recreation Facility Operations	216,800	216,800	136,131	62.8%	149,620
340 Special Events	184,900	184,900	127,893	69.2%	171,827
350 Youth and Family Services	251,800	251,800	162,219	64.4%	212,348
370 Citywide Maintenance***	268,900	268,900	160,697	59.8%	222,763
380 Engineering	94,400	94,400	43,060	45.6%	25,635
390 Parks and Medians	218,000	218,000	145,773	66.9%	200,050
405 Streets	298,400	298,400	174,235	58.4%	178,339
Community Services	2,021,300	2,021,300	1,278,216	63.2%	1,599,252
510 Community Development Administration	100,000	100,000	74,204	74.2%	95,217
520 Building and Safety	139,600	139,600	72,141	51.7%	84,212
530 Code Enforcement	97,900	97,900	65,217	66.6%	56,393
540 Planning	116,600	117,600	98,314	83.6%	112,093
Community Development	454,100	455,100	309,876	68.1%	347,915
Subtotal General Fund Expenditures	9,879,300	10,047,140	7,029,115	70.0%	8,370,994
Other Funds					
003 Emergency Reserve	-	-	-	N/A	-
005 Economic Development	400	400	20,742	5185.5%	-
011 Streets - Gas Tax	317,500	317,500	181,331	57.1%	463,019
012 Measure M	1,267,500	1,267,500	-	0.0%	-
014 Community Development Block Grant	180,000	180,000	-	0.0%	-
015 Air Quality	-	-	-	N/A	4,065
016 PEG Funds	-	-	-	N/A	-
020 Asset Seizure	160,000	70,200	19,704	28.1%	91,228
021 Public Safety Augmentation	172,200	172,200	91,312	53.0%	135,433
022 COPS/SLESF	100,700	100,700	64,396	63.9%	44,713
023 Abandoned Vehicle	-	-	-	N/A	-
033 Park Development	-	-	-	N/A	-
035 Capital Outlay Reserve	2,508,900	2,508,900	307,405	12.3%	559,682
036 One-time Projects Fund	18,000	18,000	19,608	108.9%	27,704
038 Successor Agency Housing Authority	231,100	231,100	195,470	84.6%	212,743
050 Water	2,721,100	2,721,100	1,677,033	61.6%	1,449,334
052 Sewer	185,300	185,300	115,415	62.3%	102,131
055 Water Capital Reserve	1,256,000	1,298,700	88,592	6.8%	66,954
056 Sewer Capital Reserve	441,300	441,300	174,387	39.5%	15,000
060 Risk Management	1,289,500	1,289,500	1,278,765	99.2%	478,644
061 Employee Benefits	-	-	-	N/A	-
062 Facility Maintenance	-	-	-	N/A	-
063 Vehicle Replacement	266,000	266,000	-	0.0%	28,306
064 Technology Replacement*	121,500	-	24,389	N/A	72,847
Subtotal City	21,116,300	21,115,540	11,287,664	53.5%	12,122,797
043 Recognized Obligations Fund	-	-	-	N/A	-
049 Successor Agency Debt Service	255,000	255,000	359,304	140.9%	441,765
Subtotal Successor Agency	255,000	255,000	359,304	140.9%	441,765
Total Expenditures	\$ 21,371,300	\$ 21,370,540	\$ 11,646,968	54.5%	12,564,562

* A portion of the prior year Technology Maintenance and Replacement Internal Service Fund

**Prior year Employee Benefits Internal Service Fund

***Prior year Facility Maintenance Internal Service Fund

The City of La Palma is now part of the

North Orange County Cities Energy Partnership



La Palma is collaborating with *Southern California Edison*® and *SoCalGas*® through the *North Orange County Cities Energy Partnership* to help our City achieve our energy savings goals and receive maximum incentives and rebates!

Qualifying **energy efficiency** projects in our City facilities may include:

- Lighting Retrofits
- Cooling/Heating Projects
- Water Heating and Pumping
- Pool Covers
- Plus more!

In addition, we now have access to technical assistance for our energy projects at no cost. Please keep us informed about what energy projects you're currently working on, planning for the future, have previously installed, or wish you could begin so our City doesn't miss out!

Through the Partnership you can take advantage of Energy Education Workshops on topics like Title 24 building codes, offered at no charge to municipal customers.



La Palma is proud to be a leading city in Energy Efficiency!

To learn more or tell us about your projects, please contact
Mike Belknap | mikeb@cityoflapalma.org | (714) 690-3356

This program is funded by California utility customers and administered by SoCalGas and Southern California Edison under the auspices of the California Public Utilities Commission.

Ted Reina joined the La Palma Police Department in June 1995. The following article was published this week by the Orange County Register.

Orange County Register

April 25, 2016

By Antonie Boessenkool



A new eye on Lockerbie

April 25--On Dec. 21, 1988, Pan Am Flight 103 took off from London, headed for New York. Aboard were Syracuse University students returning home for Christmas after a semester in London, business executives, musicians, teenagers, families and many others. Less than an hour into the flight, a bomb exploded, killing all 243 passengers and 16 crew. On the ground in the small town of Lockerbie, Scotland, 11 people were killed as the broken plane crashed down in pieces.

The bombing of Pan Am Flight 103 ushered in a new era of terrorism.

"It was an eye-opener for us, how vulnerable we were as a nation, and how easy it was to just put a bomb aboard," said Ted Reina of La Palma. His daughter Jocelyn Reina was 26 and had been a Pan Am stewardess for 11 months when she was killed on Flight 103. The story of the families left behind by the attack is the subject of "Since: The Bombing of Pan Am Flight 103." It screens Tuesday as part of the Newport Beach Film Festival. Reina will participate in a discussion after the screening. Reina and other victims' family members turned their grief into action, pushing for laws to strengthen airline security.

"It shows you what ordinary Americans and ordinary citizens, what they can accomplish when they're thrown into a disaster like this," said Phil Furey, the film's writer and director.

But that's just part of the story Furey tells in "Since." The documentary also covers the other layers of the complex story, including how unprepared Pan Am was to deal with the affected families, as well as the release from prison of the one man convicted of the bombing, just as a major deal between Oil Company BP and Libya was signed.

PURSUING HER DREAM

Ted Reina said his daughter first mentioned wanting to be an airline stewardess when she was 10 years old. When Jocelyn was a young woman, she also had dreams of being an actress and made a couple of commercials for Fuji film that were shown in Japan.

"She said, 'When I get on an airplane, I have a captive audience, even though it's the safety instruction!'" Reina recalled.

She knew French and would go see foreign films in Hollywood to practice it, which worked in her favor to get her a job at Pan Am. Jocelyn was a fan of Shakespeare and Renaissance fairs and loved living in London, where she shared an apartment with other Pan Am stewardesses, as female flight attendants were called then.

"You'd walk into a room of people, and you'd remember her," Reina said.

Reina was at work Dec. 21, 1988, when his boss at the phone company asked him if he'd heard about the Pan Am crash. They turned on a radio. The story was all over the news. Reina called his daughter's home in London, where a roommate told him yes, his daughter was on Flight 103.

"It still hurts, without a doubt," Reina said last week in his kitchen in La Palma. "When you lose a child, it's so out of order."

After the bombing, Reina and his wife, Betty, who died in 2012, met other victims' families as they traveled to Scotland. Soon, families were organizing to effect change.

"We all had the same pain, the loss of a loved one, whether it was a husband, a son or wife or daughter," Reina said. Advocating for changes in airline security gave Reina a place to focus his grief and anger.

"We knew nothing about passing laws," he said. Together, the families lobbied Congress to strengthen airline security. The result was the Aviation Security Improvement Act of 1990.

"We didn't want anyone else to suffer like we did," Reina said.

A SHARED GRIEF

Furey focused on three families in "Since." Although Reina isn't in the film, his experience is reflected in it as part of the families left behind. Furey began work on the film in 2005. He started with Suse Lowenstein, a sculptor in Montauk on Long Island in New York. Her 21-year-old son Alexander Lowenstein was a Flight 103 victim. She had made 75 large sculptures of herself and other women who lost family on the flight, capturing the moments they learned about their loved ones' deaths. Eventually, Furey realized there was a larger story to tell, about the families' grief, their treatment by Pan Am and the U.S. government, and their activism using the media to get out their message once they organized. Initially, Furey thought "Since" would focus on the past. But about halfway through filming, the story had a new development.

Libya had formally accepted responsibility for the bombing and compensated the victims' families. In 2009, Scotland released the only person convicted of the bombing, Abdel Basset al-Megrahi, from prison on compassionate grounds (he had prostate cancer). He was sent home to Libya to die. Critics said the release was driven by politics and a business deal -- that British company BP had pushed for the release to secure oil contracts with Libya under Moammar Gadhafi.

"I filmed the families watching him being released," Furey said. The U.S. and British governments didn't intervene in Scotland's decision, he said, and families felt let down. "The film ends up being a much larger statement about oil and what we are willing to overlook as a society when it comes to oil."

It's also about how the victims are, in a way, frozen in time, he said.

"It gives you a larger picture into what is terrorism, what is ruined in this one moment."

Copy Right 2016, Orange County Register

May 2016

May 2016							June 2016						
Su	Mo	Tu	We	Th	Fr	Sa	Su	Mo	Tu	We	Th	Fr	Sa
1	2	3	4	5	6	7	5	6	7	8	9	10	11
8	9	10	11	12	13	14	12	13	14	15	16	17	18
15	16	17	18	19	20	21	19	20	21	22	23	24	25
22	23	24	25	26	27	28	26	27	28	29	30		
29	30	31											

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
May 1	2 12:00pm TCP Plaza Grand Opening/Ribbon 7:00pm Development Committee Meeting - Special	3 6:30pm Special Closed Session (City Council Chambers, La Palma) 7:00pm City Council Meeting (Council Chamber)	4	5 7:00am Westminster Mayor's Prayer 10:00am SCAG Energy and Environment 10:30am SCAG 12:30pm SCAG Regional	6 City Hall Closed 7:30am Thriving in a Multi Generational Workplace Forum (4110 MacArthur Blvd, Newport Beach)	7 9:00am NY2OC Barber Shop Ribbon Cutting & One Year 6:30pm JFK Scholarship Dinner (SH, MS) (7675 Crescent Ave., Buena)
8	9 4:00pm AUHSD Foundation Meeting (District Campus, 501) 7:00pm Development Committee - CANCELLED (Council)	10 6:00pm CAB Committee (City Council Chambers)	11 12:00pm OCFA Budget & Committee Meeting (1 Fire) 5:00pm O.C. Sanitation (FHRA) Committee (10844 Ellis Avenue,	12 11:00am SCAG MAGLEV Mtg. (SCAG Office) 4:00pm Library Advisory Board Meeting (345 E. 7:00pm Volunteer Recognition Event	13 City Hall Closed 11:30am Red Cross Heroes Luncheon (2000 E. Gene Autry Way, Anaheim) - City Council	14
15	16	17 11:00am Cypress Police Department 6th Annual Appreciation 7:00pm City Council Mtg. (Council Chambers)	18	19 3:00pm O.C. Vector Control District (13001 Garden Grove Blvd.)	20 City Hall Closed	21 10:00am American Cancer Society's Relay for Life (GG, PK, MS, LM) (Buena Park Junior High, 6931 Orangethorpe Ave,
22 12:00am American Cancer Society's Relay for Life (GG, PK, MS, LM) (Buena Park Junior High, 6931 Orangethorpe Ave,	23	24 9:00am A.T.A.C. OC Vehicle Theft Recovery Officer of 9:00am Steve Luther School Community Open House (GG, MS)	25 7:00pm O.C. Sanitation District Board Mtg. (10844 Ellis Ave., Fountain Valley)	26 10:30am OCCOG (OCTA, Conf. Rm. 103/104; 600 S. Main St., 6:00pm OCFA Exec. & Brd. Comm. Mtg. (1 Fire Authority Road,	27 City Hall Closed	28
29	30 9:00am Memorial Day Ceremony (Eternal Flame, Civic Center)	31	Jun 1	2	3	4

June 2016

June 2016							July 2016						
Su	Mo	Tu	We	Th	Fr	Sa	Su	Mo	Tu	We	Th	Fr	Sa
			1	2	3	4						1	2
5	6	7	8	9	10	11	3	4	5	6	7	8	9
12	13	14	15	16	17	18	10	11	12	13	14	15	16
19	20	21	22	23	24	25	17	18	19	20	21	22	23
26	27	28	29	30			24	25	26	27	28	29	30
							31						

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
May 29	30	31	Jun 1	2 10:00am SCAG Energy and Environment 10:30am SCAG Subcommittees (711) 12:30pm SCAG Regional Council (711 S. Hope)	3 City Hall Closed	4
5	6	7 7:00pm City Council Meeting (Council Chamber)	8 12:00pm OCFA Budget & Committee Meeting (1 Fire 5:00pm O.C. Sanitation (FHRA) Committee (10844 Ellis Avenue,	9 11:00am SCAG MAGLEV Mtg. (SCAG Office)	10 City Hall Closed	11
12	13 4:00pm AUHSD Foundation Meeting (District Campus, 501 Crescent Way, Anaheim)	14 6:00pm CAB Committee (City Council Chambers)	15	16 3:00pm O.C. Vector Control District (13001 Garden Grove Blvd.)	17 City Hall Closed	18
19	20	21 7:00pm City Council Mtg. (Council Chambers)	22 7:00pm O.C. Sanitation District Board Mtg. (10844 Ellis Ave., Fountain Valley)	23 10:30am OCCOG (OCTA, Conf. Rm. 103/104; 600 S. Main St., 6:00pm OCFA Exec. & Brd. Comm. Mtg. (1 Fire Authority Road,	24 City Hall Closed	25
26	27	28	29	30	Jul 1	2



Orange County Fire Authority

Weekly Executive Summary

Prepared by Communications and Public Affairs

Gene Hernandez, Board Chairman

Elizabeth Swift, Vice Chair

Jeff Bowman, Fire Chief

www.ocfa.org

April 28, 2016

News & Events

The OCFA Board of Directors has proclaimed May 1 – 7 Wildfire Awareness Week. Starting this Sunday, OCFA will be using social media to highlight wildland prevention and preparedness to raise the public's awareness of wildfires and being prepared. You can read more about the social media outreach campaign in the [news release](#). If you haven't done so already, please be sure to like/follow/visit the OCFA [Facebook](#), [Twitter](#), and [Instagram](#) pages to keep up to date on our safety campaigns, recent incidents, and news.

OCFA, the American Red Cross, the City of Dana Point, Dana Point CERT, and volunteers from Capistrano Valley Christian School and Dana Hills High School partnered to install free smoke alarms at Beachwood Park and Beachwood Village Mobile Homes. The event took place on Saturday, April 23 from 9 a.m. to 2 p.m. A total of 226 smoke alarms were installed in 85 homes and residents of the neighborhood received fire safety and emergency evacuation education.

Retired Battalion Chief Rob Patterson (affiliated with *US&R California Task Force 5*), deployed and has returned from American Samoa where he was part of a FEMA Incident Support Team (IST) in preparation of Tropical Cyclone Amos that crossed the island without incident last weekend. Retired BC Patterson, a current OCFA reserve firefighter, is the blue IST leader. You can read more about Tropical Cyclone Amos [here](#).

*Weekly Media Clips

[OCFA Weekly News Coverage](#)

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[OCFA Weekly Media Coverage](#)

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Board Action

For Board agendas, please visit <http://www.ocfa.org> and click on "Board Agendas/Minutes."

Weekly Update on Response and Preparedness

[Weekly Fire Activity Report](#): This is a regular status update of available OCFA resources and a list of OCFA out of County resources jurisdiction and a list of out of county resources.

Weather Outlook: *Normal to Below Normal Temperatures for April 29 – May 6.* For more information, please visit the [National Weather Service Climate Prediction Center](#).

Fire Outlook –Dry: Little or no risk of large fires in the absence of a "High Risk" event. You can obtain a 7-day forecast, monthly and/or seasonal by clicking [here](#).



Community Events

- Crew from Station 61 (C Shift) provided a life and fire safety program and station tour to a group of students from Head Start in **Buena Park**. The program was on April 22 from 10:30 a.m. – 11 a.m.
- Crew from Station 17 (A Shift) provided a life and fire safety program and station tour to a group of students from Sunshine Christian Preschool in **Cypress**. The program was on April 25 from 10 a.m. – 11 a.m.
- Crew from Engine 28 (C Shift) provided a life and fire safety program and engine visit for a *Take Your Child to Work Day* event at Travelers Insurance in **Irvine**. The event was on April 28 from 1 p.m. – 3 p.m.
- Crew from Station 43 (B Shift) provided a station tour to representatives from Kidde. The representatives were then provided a tour of the Orange County Fire Authority RFOTC in **Irvine** by Community Education Specialists Polly Bowen and Alexa Pratt. The tours took place on April 27 from 9:30 a.m. – 11:30 a.m.
- Battalion Chief Zimmerman attended the **La Palma** State of the City event at the La Palma Community Center. The event was on April 26 from 7 p.m. – 9 p.m.
- Crew from Station 39 (A Shift) hosted a station dinner for a local charity auction winner in **Laguna Niguel**. The event was on April 24 from 4:30 p.m. – 6 p.m.
- Crews from Station 5 (B Shift) provided a life and fire safety program and station tour to a group of students from Grace Classical School in **Laguna Niguel**. The program was on April 26 from 9:30 a.m. – 10:30 a.m.
- Crew from Station 2 (C Shift) provided a life and fire safety program and station tour to a group of students from Montessori Greenhouse School in **Los Alamitos**. The program was on April 28 from 10 a.m. – 11 a.m.
- Crew from Station 31 (A Shift) provided a life and fire safety program and station tour to a local Mom's group from **Mission Viejo**. The program was on April 25 from 9 a.m. – 11 a.m.
- Crew from Station 34 (B Shift) provided a life and fire safety program and station tour to a group of Girl Scouts from **Placentia**. The program was on April 27 from 2 p.m. – 4 p.m.
- Administrative Assistant Judy Rader participated in a drowning prevention event at the SAMLARC Home Expo event in **Rancho Santa Margarita**. The event was on April 23 from 10 a.m. – 4 p.m.
- Crew from Station 59 (C Shift) provided a life and fire safety program and station tour to a group of Daisy Scouts from **San Clemente**. The program was on April 23 from 10 a.m. – 11 a.m.
- Crew from Station 78 (C Shift) provided a life and fire safety program and station tour to members from Santa Anita Recreation Center in **Santa Ana**. The program was on April 22 from 3 p.m. – 3:30 p.m.
- Crews from Engine 75 and Truck 75 (A Shift) and Community Education Specialist Martha Espiritu provided a life and fire safety program and engine visit to students at Martin Elementary in **Santa Ana**. The program was on April 25 from 9:30 a.m. – 10:30 a.m.



- Crew from Engine 72 (B Shift) provided an engine visit for a *Take Your Child to Work Day* event at the DMV in **Santa Ana**. The event took place on April 27 from 9 a.m. – 1 p.m.
- Crew from Station 78 (B Shift) provided a life and fire safety program and station tour to a group of kids from the Boys & Girls Club in **Santa Ana**. The program was on April 27 from 3:30 p.m. – 4:30 p.m.
- Crew from Station 70 (C Shift) and Community Education Specialist Martha Espiritu provided a life and fire safety program and station tour to a group of students from a local elementary school in **Santa Ana**. The program was on April 28 from 10 a.m. – 11 a.m.
- Crews from Engine 75 and Truck 75 (C Shift) and Community Education Specialist Martha Espiritu provided a life and fire safety program and engine visit to students at Martin Elementary in **Santa Ana**. The program was on April 28 from 1:30 p.m. – 2:30 p.m.
- Crew from Engine 72 (C Shift) provided an engine visit for a *Take Your Child to Work Day* event at OCERS in **Santa Ana**. The event was on April 28 from 10 a.m. – 11 a.m.
- Crew from Station 70 (C Shift) provided a life and fire safety program and station tour to a group of students from Fairhaven Elementary in **Santa Ana**. The program was on April 28 from 10 a.m. – 11 a.m.
- Crews from Engine 46 and Medic 46 (C Shift) participated in the Youth in Government Day event at City Hall in **Stanton**. The event was on April 28 from 8 a.m. – 2:30 p.m.
- Crew from Engine 21 (B Shift) provided a life and fire safety program and engine visit to students at Veeh Elementary in **Tustin**. The program was on April 27 from 9 a.m. – 10:30 a.m.
- Crew from Engine 21 (C Shift) provided a life and fire safety program and engine visit to students at Veeh Elementary in **Tustin**. The program was on April 28 from 9 a.m. – 10:30 a.m.
- Crew from Truck 64 (B Shift) provided an engine visit to kids at the **Westminster** DMV for the *Take Your Child to Work Day* event. The event was on April 27 from 1 p.m. – 2 p.m.
- Crew from Engine 32 (C Shift) participated in the Chick-Fil-A Community Heroes Day event in **Yorba Linda**. The event was on April 23 from 11 a.m. – 2 p.m.
- Division Chief Black, Battalion Chief Ashby, and crew from Station 10 (B Shift) attended the Yorba Linda Chamber of Commerce Appreciation Breakfast at the Black Gold Golf Club in **Yorba Linda**. The event took place on April 27 from 7:30 a.m. – 9:30 a.m.



Significant Emergency Incidents

Fountain Valley

Traffic Collision – April 22 - At 1:40 p.m., while transporting a patient code 3 to Fountain Valley Hospital, a CARE Ambulance was involved in a traffic accident at Warner/Euclid in Fountain Valley. An OCFA FF/PM was in the back treating a seizure patient. He was transported to UCI as a trauma for evaluation and treatment. The incident was declared a multi-casualty incident with six patients. The CARE Ambulance personnel, the patient and the patient's family member were also transported with minor injuries.

Agency Representative:

Chief Morganstern, B1

Laguna Beach

Remote Rescue – April 22 - At 4:18 p.m., Laguna Beach Fire requested assistance with a Remote Rescue for a 50-year-old male bicyclist who went over the side and fell approximately 200 feet down a steep drainage off of Telonics Trail and came to rest under a full canopy which caused difficulty in locating him. Battalion 4, Helicopter 2, and Truck 9 were dispatched. Upon arrival, Battalion 4 entered in a unified command with Laguna Beach Division 1 and ordered Heavy Rescue 6 and the Santiago Crew. Approximately one hour into the incident the patient was located by ground units who climbed down to the patient. Advanced Life Support treatment began immediately. Helicopter 2 was delayed in inserting rescuers due to hazards ridge top winds. Alternate and contingency plans were to utilize Heavy Rescue 6 to set up a system at the top of the drainage to either insert more rescuers, lower equipment if necessary and lower/raise the packaged patient if hoisting was not possible. The Santiago Fire Crew was utilized for additional manpower and to construct a hand line from the bottom to access and extricate the patient by hand again if hoisting was not possible. Helicopter 2 was able to insert rescuers after several attempts. The patient was packaged for extraction, hoisted into the aircraft and flown directly to OC Global.

Agency Representative:

Chief Casario, B4

Silverado

Structure Fire – April 23 - At 12:18 a.m. a residential house fire was reported on Silverado Canyon Road in Silverado. A structure fire response was dispatched. Engine 14 arrived onscene at 12:26 a.m. and reported a working fire at a multi-family dwelling, requesting a working structure assignment. At 12:28 a.m., Engine 315 confirmed the fire was contained to the structure and posed no threat to the vegetation as the incident is located in a watershed area; Engine 315 confirmed they could handle with all units assigned and enroute. Engine 315 established Silverado Incident Command and quickly reported the fire out, a need for ventilation, and also requested a code 2 ambulance for an intoxicated patient onscene, who is also the resident. Engine 54 was assigned to treat the patient. Primary and secondary all clear were called at 12:41 a.m., control at 12:44 a.m.

Incident Commander:

Captain Perry, E315

Cause:

Discarded smoking materials

La Palma

Haz-Mat Response – April 27 - At 10:08 p.m., Engine 13 was dispatched to a medical aid on Walker Street in La Palma. La Palma P.D. was on scene with a strange odor coming from a residence and it caused them to back out. The resident was transported to West Anaheim Medical Center claiming a white powdery substance was thrown at him. The assignment was augmented with Battalion 8 along with Haz-Mat 4, Haz-Mat 79 and Haz-Mat 204. Haz-Mat made a Level B entry and after testing the substance it was found to be non-hazardous. All units cleared without incident.

Incident Commander:

Chief Zimmerman, B8

**Incidents By Major Category
for Period: 4/11/2016 - 4/17/2016**

CITY/JURISDICTION	FIRE	OVER - PRESSURE RUPTURE	EMS/ RESCUE CALL	HAZMAT	SERVICE CALL	GOOD INTENT CALL	FALSE CALL	NATURAL	OTHER	TOTAL
ALISO VIEJO	0	0	24	0	7	5	6	0	8	50
BUENA PARK	0	0	115	0	3	8	8	0	9	143
CYPRESS	0	0	35	0	1	3	2	0	7	48
DANA POINT	0	0	43	0	7	6	1	0	4	61
IRVINE	3	0	210	6	8	20	20	0	25	292
IRVINE - MCE	0	0	0	0	0	0	0	0	1	1
IRVINE - UCI	0	0	7	0	1	3	4	0	2	17
LA PALMA	0	0	9	1	0	0	0	0	3	13
LAGUNA HILLS	1	0	44	0	2	3	4	0	7	61
LAGUNA NIGUEL	2	0	66	0	2	11	6	0	1	88
LAGUNA WOODS	0	0	61	0	8	5	0	0	27	101
LAKE FOREST CITY	4	0	71	1	7	9	2	0	15	109
LOS ALAMITOS	0	0	21	1	4	1	0	0	3	30
MISSION VIEJO	4	0	100	0	5	11	3	0	9	132
PLACENTIA	1	0	43	2	1	1	2	0	29	79
RANCHO SANTA MARGARITA	0	0	26	0	2	3	1	0	0	32
SAN CLEMENTE	1	0	70	0	5	8	3	0	1	88
SAN JUAN CAPISTRANO	1	0	52	0	4	2	2	0	4	65
SANTA ANA	8	0	323	3	5	43	10	0	73	465
SEAL BEACH	1	0	56	0	9	5	0	0	8	79
SEAL BEACH - NVW	0	0	1	0	0	0	0	0	0	1
STANTON	1	0	48	1	3	5	0	0	6	64
TUSTIN	3	1	66	1	6	12	1	0	4	94
VILLA PARK	0	0	4	0	0	2	0	0	0	6
WESTMINSTER	0	0	91	1	8	6	2	0	19	127
YORBA LINDA	1	0	45	0	6	6	2	0	23	83
UNINCORPORATED	5	0	69	3	9	12	3	0	14	115
TOTAL	36	1	1700	20	113	190	82	0	302	2444



Jeff Bowman
Fire Chief

Orange County Fire Authority

La Palma Executive Summary

March 2016

Prepared by Dave Steffen, Division Chief



NEWS AND EVENTS

- More than 350 people, including board members, OCFA staff, family members, and member city staff attended the Orange County Fire Authority’s *Best and Bravest* Annual Awards Ceremony, Thursday February 4. The event honors our firefighters and staff for bravery and merit. Board Chair Gene Hernandez and Board Vice Chair Beth Swift joined Executive Management staff on stage to congratulate and present awards to each nominee. OCFA’s Senior Communications Supervisor Ryan H. Turner and Michele Gile, of KCAL 9 and CBS 2, served as the Masters of Ceremonies.
- OCFA conducted a training of its incident management teams (IMTs) during a maritime disaster drill in Corona del Mar. Newport Beach Fire Station 7 was used for an exercise by IMTs #2 and #3 that functioned as incident management for the drill. OCFA IMT #1 evaluated both teams performance during an after-action briefing. During this meeting, ideas and methods were discussed to help improve performance in future actual deployments. The training was also attended by several members of the Orange County Sheriff’s Department who wanted to become more familiar with the incident command system and operating in a unified command structure with OCFA personnel.
- OCFA recently partnered with PulsePoint to help save lives. If you haven’t done so already, please be sure to like/follow/visit the OCFA Facebook, Twitter, and Instagram pages to keep up to date on things like the PulsePoint launch, recent incidents, and safety campaigns. We have personalized the PulsePoint PSA for each of our member cities and the video will be shared on the cities social media/websites.

EMERGENCY INCIDENTS

There were a total of **89** incidents dispatched within the City of La Palma for the Month.

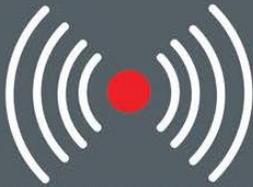
Fire	Auto Alarms	EMS / Rescue	Service Call	Monthly Total
0	4	75	10	89

Additional responses into other jurisdictions totaled **85** during this reporting period.



SMOKE ALARMS

Almost two-thirds of all home fire deaths occur in homes with no working smoke alarm. Protect your family by installing smoke alarms, inspecting them regularly, and practicing home fire drills.



**SMOKE ALARMS
SAVE LIVES**
INSTALL • INSPECT • PROTECT

For more
information, visit:
www.ocfa.org
(714) 573-6190



Install

- Install smoke alarms inside and outside each bedroom and sleeping area and on every level of the home.
- Install smoke alarms on the ceiling or high on a wall. Keep them at least 10 feet from the stove to reduce false alarms.
- Check the back for the manufacture date. Replace all alarms when they're 10 years old.
- Use interconnected smoke alarms. When one sounds, they all sound.
- It's safest to use both ionization and photoelectric smoke alarms. Ionization alarms are quicker to warn about flaming fires. Photoelectric alarms are quicker to warn about smoldering fires (fires that burn slowly with little smoke, then burst into flames).
- Special alarms with strobe lights and bed shakers are available for people who are deaf or hard of hearing.

Inspect

- Test all smoke alarms once a month. Press the test button to be sure the alarm is working.
- Follow the manufacturer's instructions for cleaning to keep smoke alarms working well.

Protect

- Draw a home escape plan that shows two ways out of every room and an outside meeting place.
- Teach children what the smoke alarm sounds like and what to do if they hear it.
- Practice home fire drills at least twice a year.



Orange County Fire Authority

Drowning Statistics Summary - 2016

Most recent incident date: 4/23/2016

Incident Count	2016
Total Incidents	14
Fatal Incidents	8
Non-Fatal Incidents	6

Incidents involving adults age 50 & older	7	6 Fatal
		1 Non-Fatal

Age Group Breakdown	2016		
	TOTAL INCIDENTS	FATAL INCIDENTS	NON-FATAL INCIDENTS
0 - 4 Yr. Old Victims	3	0	3
5 - 14 Yr. Old Victims	1	0	1
15 - 19 Yr. Old Victims	0	0	0
20 - 34 Yr. Old Victims	1	1	0
35 - 64 Yr. Old Victims	5	3	2
65+ Yr. Old Victims	4	4	0
Total	14	8	6

Water Source Breakdown	2016
Swimming Pool	11
Spa	0
Ocean/Bay	2
Lake/Lagoon/Pond	0
River/Channel/Canal	0
Bucket/Fountain/Puddle	0
Bathtub	1
Other	0
Unknown	0
Total	14

Pool & Spa Access	2016
Already in yard with pool/spa access	2
Already in water swimming	2
Sliding Glass Door/Back Door	0
Open Gate	1
Dog Door	0
Unknown	1
Total	6

Data By City			
CITY	2016		
	Fatal	Non-Fatal	Total
Aliso Viejo	0	0	0
Anaheim	0	0	0
Brea	0	0	0
Buena Park	1	0	1
Costa Mesa	0	0	0
Cypress	0	0	0
Dana Point	0	1	1
Fountain Valley	0	0	0
Fullerton	0	0	0
Garden Grove	0	0	0
Huntington Beach	1	0	1
Irvine	0	1	1
La Palma	0	0	0
Laguna Beach	0	0	0
Laguna Hills	1	0	1
Laguna Niguel	0	1	1
Laguna Woods	1	0	1
Lake Forest	0	0	0
Los Alamitos	0	0	0
Mission Viejo	0	0	0
Newport Beach	1	0	1
Orange	1	0	1
Other	0	0	0
Placentia	0	1	1
Rancho Santa Margarita	0	0	0
San Clemente	0	0	0
San Juan Capistrano	0	0	0
Santa Ana	1	1	2
Seal Beach	0	1	1
Stanton	0	0	0
Tustin	0	0	0
Unincorporated O.C.	0	0	0
Unknown	0	0	0
Villa Park	0	0	0
Westminster	1	0	1
Yorba Linda	0	0	0
Grand Total	8	6	14
Delayed fatalities resulting from non-fatal incidents in previous years.	1		
Total Deaths Per Year Due to Drowning	9 in 2016		

*The data includes all 34 Orange County cities and is only as reliable as the reports received. A major difference in the increase in non-fatal incidents is more complete reporting of information from cities outside of OCFA's jurisdiction

OC Task Force on Drowning Prevention Messaging



It Only Takes Seconds to Drown.

Drowning is the leading cause of accidental death in kids under five in OC.

Always watch your child around water.

ORANGE COUNTY TASK FORCE ON DROWNING PREVENTION



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Always watch your child around water.

ORANGE COUNTY TASK FORCE ON DROWNING PREVENTION



Ahogarse sólo toma unos segundos.

El ahogamiento es la causa principal de muerte accidental en niños menores de cinco años en el Condado de Orange.

Siempre vigile a su niño cuando esté cerca del agua.

ORANGE COUNTY TASK FORCE ON DROWNING PREVENTION



Think Twice Before Swimming Alone.

Adults 50 and older account for over 50% of drownings in OC each year.

Never swim alone.



Think Twice Before Swimming Alone.

Adults 50 and older account for over 50% of drownings in OC each year.

Never swim alone.



Piénselo dos veces antes de nadar solo.

Los adultos mayores de 50 años representan más del 50% de los ahogamientos en el Condado de Orange cada año.

Nunca nade solo.





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REGULATORY/ MEDICAL HEALTH SERVICES
EMERGENCY MEDICAL SERVICES

Date: April 22, 2016

To: EMS System Distribution

From: Tammi McConnell RN, MSN
EMS Administrator

Subject: FY15/16 Mid-Year Report: 9-1-1 Emergency Ambulance Transportation Performance

Orange County Emergency Medical Services FY15/16 Mid-Year Report on the 9-1-1 Emergency Ambulance Transportation Contract provides a review of the performance of Care Ambulance Service, Inc. and Emergency Ambulance Service, Inc. from June 2015 to December 2015.

The 9-1-1 Emergency Ambulance Transportation contracts establish accountability for meeting specific performance-based standards and affords Orange County Emergency Medical Services (OCEMS) with access to data and information on operational, clinical and administrative values. The contracts provide for a detailed methodology for assurance of compliance with all OCEMS policies and procedures with an emphasis on patient response times providing for financial incentives to maintain compliance. The primary goal is to provide quality performance-based 9-1-1 emergency ambulance response, medical care and transportation services to Orange County residents.

The authority to implement exclusive operating area ambulance contracts is found in Health & Safety Code §1797.224. The statute authorizes OCEMS to create exclusive operating areas (EOAs), provided a competitive process is utilized to select providers of the services pursuant to the local EMS Plan. In 2013, the oversight of the 9-1-1 ambulance contract services for nineteen (19) cities shifted to OCEMS and the separate cities were reconfigured into five (5) regional Orange County EOAs.

The five (5) EOAs were created to assure service providers with state sanctioned anti-trust protection and provides uniform, reliable emergency ambulance services. Further, OCEMS determined that the five (5) EOAs were medically feasible, financially viable, and allow for efficient resource utilization to maximize response times. The EOAs do not reflect city and or supervisorial district boundaries.

On May 19, 2014, a Request for Proposal for 9-1-1 Emergency Ambulance Transportation was released. On April 28, 2015 following an evaluation process, the Board of Supervisors awarded the contracts with services commencing on June 1, 2015:

Emergency Ambulance Service, Inc.
Care Ambulance Service, Inc.

Region A
Regions B, C, D, E

The attached reports summarize overall and individual regional performance from June 2015 through December 2015. A brief description is provided below for response time compliance; penalty assessments; performance credits; exception/exemption requests; total transports; OCEMS site visits; and community outreach activities.

The Response Time standard as required contractually is 90% and is the interval, in exact minutes and seconds, between the “Call Receipt” time and: 1) “At Scene” arrival time, or 2) when the call is cancelled by an OCEMS-recognized public safety agency. The response times are analyzed and calculated on a monthly basis to determine compliance with response time standards based on geographical zones (Metro/Urban, Suburban/Rural & Wilderness) and Code Priority (Code 2: no lights/sirens; Code 3: lights/sirens).

Emergency Ambulance Service, Inc.: The combined monthly response time compliance for all geographical ambulance response zones in Region A for this time period exceeded the 90th percentile standard set forth by the contract (*97.55% to 99.79%*).

Care Ambulance Service, Inc.: The combined monthly response time compliance for all geographical ambulance response zones in Regions B, C, D, & E for this time period exceeded the 90th percentile standard set forth by the contract (*97.78% to 99.68%*).

Penalties are assessed for late responses that increase according to the number of minutes the emergency ambulance is delayed past the mandated response time. In addition, when the response time standard exceeds 90% in an EOA each calendar month, Performance Credits are applied toward total penalties assessed per call on a monthly basis.

The process for determining response time compliance includes a review of late response Exception or Exemption Requests each month for each EOA to determine if a delay in response may be attributable to factors outside of the reasonable control of the ambulance provider. As identified in the contract, Exception requests for late responses include multi-casualty disasters, unusual system overload, delays due to traffic secondary to incident, non-existent address, location change, inclement weather, etc. Exemption requests include stopping the clock when the first unit arrives on scene, time corrections, on-scene times not captured by dispatch; crew did not verbalize on-scene, upgraded responses, etc.

Total transports are calculated quarterly and are based on calls originating from the 9-1-1 system that result in ambulance transportation of a patient to a hospital.

Through physical site visits, OCEMS provides oversight and monitoring of the performance-based contracts to ensure high quality 9-1-1 Emergency Ambulance medical care and transportation services are provided 24 hours per day, 7 days a week to Orange County residents. Further, Public Education/Outreach Activities are offered by the ambulance providers to improve community health by implementing education programs that emphasize preventative health care.

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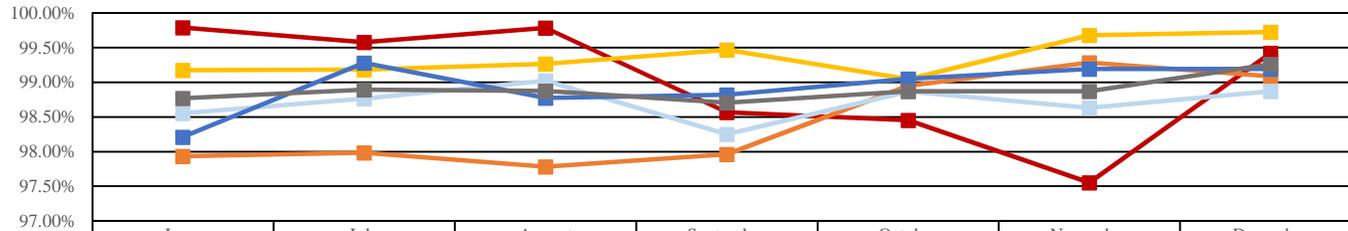
SECTION 1



**Response Time Compliance & Penalty Assessments
9-1-1 EMERGENCY AMBULANCE
Mid - Year Compliance Report
June - December 2015
ALL REGIONS**



Mid-Year Ambulance Contract Response Time Compliance - Contract Standard is 90%



	June	July	August	September	October	November	December
— Average of Region A	99.79%	99.58%	99.78%	98.57%	98.45%	97.55%	99.42%
— Average of Region B	97.94%	97.98%	97.78%	97.96%	98.95%	99.28%	99.09%
— Average of Region C	98.56%	98.77%	99.02%	98.25%	98.87%	98.63%	98.87%
— Average of Region D	99.18%	99.18%	99.27%	99.47%	99.04%	99.68%	99.73%
— Average of Region E	98.21%	99.28%	98.78%	98.82%	99.05%	99.19%	99.19%
— All Region Combined Average	98.77%	98.90%	98.88%	98.70%	98.87%	98.87%	99.26%

Penalty Assessment

ASSESSMENT DETAILS JUNE-DECEMBER	REGION A	REGION B	REGION C	REGION D	REGION E	TOTAL
LATE RUNS	34	114	134	56	106	444
PENALTIES ASSESSED	\$1,140.00	\$2,965.00	\$3,430.00	\$1,835.00	\$2,480.00	\$11,850.00
FINAL ASSESSMENT	\$93.50	\$545.50	\$343.00	\$183.50	\$248.00	\$1,413.50

* Penalty reflects penalty assessments after all exception and exemption requests have been processed.

**Final Assessment reflects the assessments due after performance credit is calculated and applied. The performance credit is calculated based on compliance percentage. The table for the calculations is based on the agreed upon contract in Exhibit A, Section IV., Table 5 "Performance Credits".

Penalty Assessments \$1,413.50

Performance Credits

Performance Credit Offset

For each designated EOA in which the CONTRACTOR'S compliance with the Response Time Standard exceeds ninety percent (90%) in each calendar month, performance credits shall be applied against the total penalties for Per Call Response Time Penalties. For the purpose of performance credits, Response Time Compliance for each calendar month shall be based on the overall average of all Response Times for all code priorities and geographical zones within EOAs for that month. Performance credits shall be allocated each calendar month. The table "Performance Credits" (below), found in Exhibit A, Section IV., Table 5, demonstrates the performance credit earned for each percentage exceeding the ninety percent (90%) Response Time

Final Penalty Assessment

During the final assessment, all performance credits are applied to the original penalty amount. For example, if a total penalty assessment is equal to \$2,500, and an ambulance service provider achieves a performance credit of 90%, the final assessment is \$250. This final assessment is the invoiced amount labeled "Total Penalties Assessed" on the Penalty Assessment Invoice.

Performance Credits	
% Compliance Credit	
91-92%	10%
92.01-93%	20%
93.01-94%	30%
94.01-95%	50%
95.01-96%	65%
96.01-97%	75%
97.01-98%	80%
98.01+	90%



**Exception/Exemption Requests/Month
9-1-1 EMERGENCY AMBULANCE
Mid - Year Compliance Report
June - December 2015
ALL REGIONS**



Mid-Year Exception/Exemption Requests by Month

MONTH	REGION A	REGION B	REGION C	REGION D	REGION E	TOTAL
JUNE	3	6	12	12	17	50
JULY	0	16	31	17	21	85
AUGUST	0	9	17	1	25	52
SEPTEMBER	0	9	12	10	15	46
OCTOBER	0	14	18	4	3	39
NOVEMBER	0	20	25	10	18	73
DECEMBER	0	14	16	2	12	44
TOTAL	3	88	131	56	111	389
APPROVALS	2	72	117	50	85	326
DENIALS	1	16	14	6	26	63

The process for determining response time compliance includes a review of late response exception or exemption requests each month for each EOA to determine if a delay in response may be attributed to factors outside of the reasonable control of the ambulance provider.

Exception / Exemption requests for late response are identified in the contract. Examples of exception requests include multi-casualty disasters, unusual system overload, delays due to traffic secondary to incident, non-existent address, location change, inclement weather, etc. Examples for exemption requests include, stopping the clock when the first unit arrives on scene, time corrections, on scene times not captured by dispatch, crew did not verbalize on scene, upgraded response, etc.

If an exception / exemption request is justified by documentation, it is approved. Approved exception / exemption responses are not included in monthly response time compliance calculations.



Transports
9-1-1 EMERGENCY AMBULANCE
Mid - Year Compliance Report
June - December 2015
ALL REGIONS

Mid-Year 9-1-1 Transports by City

REGION	CITY	JUNE	JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER	TOTAL
A	Placentia	136	143	168	147	169	160	167	1090
	Yorba Linda	184	167	167	185	188	200	189	1280
	Region A Total	320	310	335	332	357	360	356	2370
B	Cypress	116	127	119	141	142	122	136	903
	La Palma	49	48	45	52	51	41	48	334
	Los Alamitos	82	84	93	95	88	82	94	618
	Seal Beach	229	252	273	223	244	249	237	1707
	Stanton	120	169	186	155	164	134	152	1080
	Unincorporated	28	26	29	56	20	26	25	210
	Region B Total	624	706	745	722	709	654	692	4852
C	Tustin	244	239	315	262	257	254	265	1836
	Irvine	587	635	634	589	660	649	651	4405
	Villa Park	15	10	12	24	23	20	29	133
	Unincorporated	59	92	92	105	76	87	77	588
	Region C Total	905	976	1053	980	1016	1010	1022	6962
D	Aliso Viejo	121	119	122	123	112	106	108	811
	Dana Point	163	166	164	173	144	130	144	1084
	Laguna Hills	120	125	129	153	118	153	165	963
	Laguna Niguel	163	181	192	202	179	193	222	1332
	Laguna Woods	265	261	241	254	298	273	294	1886
	Region D Total	832	852	848	905	851	855	933	6076
E	Lake Forest	236	258	245	252	234	221	243	1689
	Mission Viejo	328	342	340	420	380	376	402	2588
	Rancho Santa Margarita	120	114	94	104	113	97	127	769
	San Juan Capistrano	153	174	213	177	210	181	215	1323
	Unincorporated	77	69	74	76	84	71	84	535
	Region E Total	914	957	966	1029	1021	946	1071	6904
ALL REGIONS	Total	3595	3801	3947	3968	3954	3825	4074	27164



Public Education/Outreach Activities
9-1-1 EMERGENCY AMBULANCE
Mid - Year Compliance Report
June - December 2015
ALL REGIONS



Public Education/Outreach Activities by Events

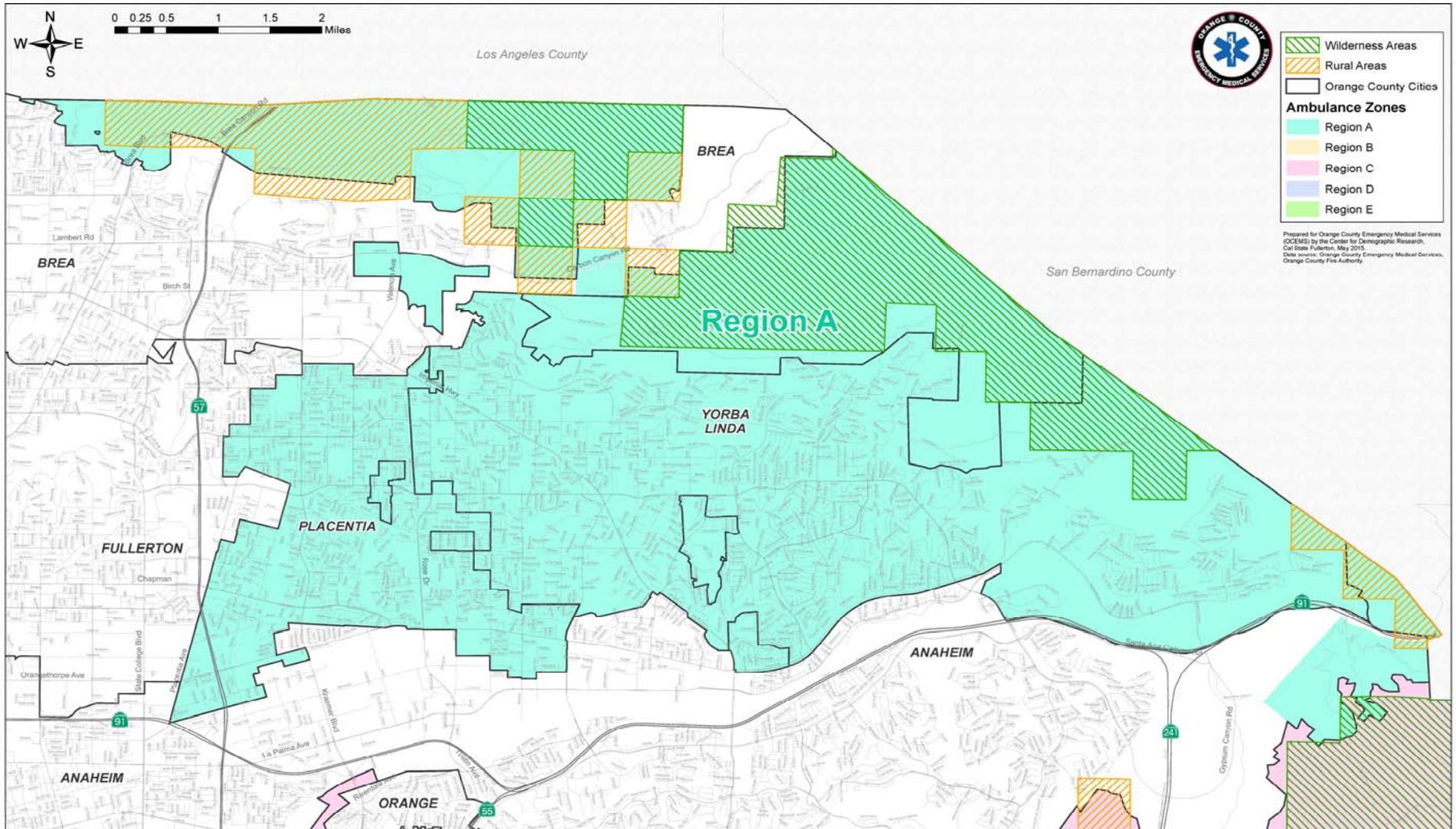
MONTH	Region A	Region B	Region C	Region D	Region E	Total Number of Community Outreach Events
JUNE	0	0	6	6	12	24
JULY	8	2	1	4	9	24
AUGUST	2	0	0	5	6	13
SEPTEMBER	3	0	1	2	1	7
OCTOBER	2	7	8	2	11	30
NOVEMBER	4	0	3	3	0	10
DECEMBER	3	0	2	1	0	6

Total Number of Community Events 114

Providers develop and implement public education / outreach programs to improve community health and education programs that emphasize preventive health care, which include cardiopulmonary resuscitation and AED training.

SECTION 2

9-1-1 EMERGENCY AMBULANCE
 Mid-Year Compliance Report
 June - December 2015
 Region A

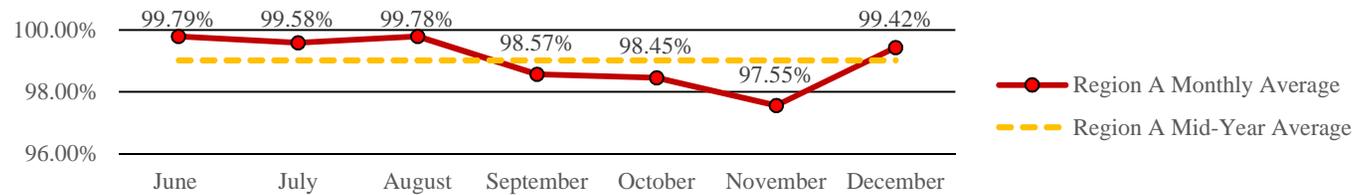




**Response Time Compliance & Penalty Assessments
9-1-1 EMERGENCY AMBULANCE
Mid - Year Region A Compliance Report
June - December 2015**



Region A Mid-Year Ambulance Contract Response Time Compliance - Contract Standard is 90%



Region A Mid-Year Penalty Assessments - Late Runs

REGION	CATEGORY	JUNE	JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER	TOTAL
A	Late Runs	1	2	1	7	8	12	3	34
	Penalty	\$63.00	\$60.00	\$5.00	\$265.00	\$245.00	\$175.00	\$115.00	\$928.00
	<i>Final Assessment</i>	<i>\$7.00</i>	<i>\$0.00</i>	<i>\$0.00</i>	<i>\$12.50</i>	<i>\$24.50</i>	<i>\$17.50</i>	<i>\$11.50</i>	<i>\$73.00</i>

Region A Mid-Year Exception/Exemption Requests

REGION	EXCEPTION/EXEMPTION	JUNE	JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER	TOTAL
A	Requested	3	0	0	0	0	0	0	3
	Approved	2	0	0	0	0	0	0	2

Region A Mid-Year Transports

REGION	CITY	JUNE	JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER	TOTAL
A	Placentia	136	143	168	147	169	160	167	1090
	Yorba Linda	184	167	167	185	188	200	189	1280
	<i>Region A Total</i>	<i>320</i>	<i>310</i>	<i>335</i>	<i>332</i>	<i>357</i>	<i>360</i>	<i>356</i>	<i>2370</i>



**Public Education/Outreach Activities
9-1-1 EMERGENCY AMBULANCE
Mid - Year Region A Compliance Report
June - December 2015**



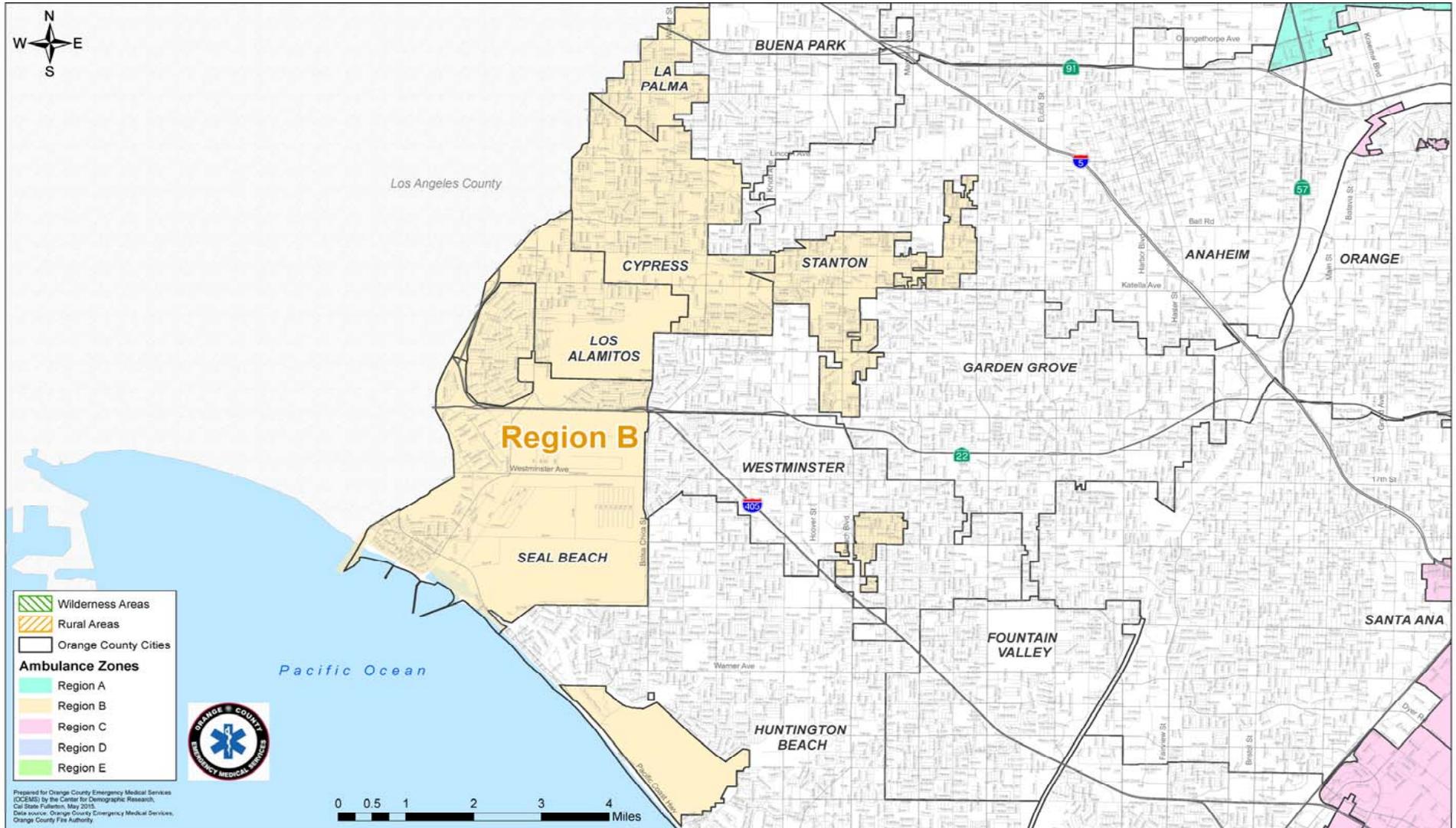
Public Education/Outreach Events by type/hour

COMMUNITY EDUCATION	JUNE	JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER
HEARTSAVER FIRST AID COURSE	0	3 EVENTS	1 EVENT	0	0	4	0
HEARTSAVER CPR COURSE	0	0	0	0	0	0	4
COMMUNITY STANDBYS							
YORBA LINDA COMMUNITY CENTER 4TH OF JULY FIREWORKS DISPLAY	0	1 EVENT	0	0	0	0	0
NATIONAL NIGHT OUT	0	0	1 EVENT	0	0	0	0
ST. MARTIN CHURCH 35TH ANNUAL OKTOBERFEST CELEBRATION	0	0	0	3 EVENTS	0	0	0
50TH ANNUAL HERITAGE DAY PARADE/FESTIVAL - PLACENTIA	0	0	0	0	4	0	0
PUBLIC SAFETY APPRECIATION EVENTS	0	3 EVENTS	0	0	0	2	0
FUN-4-KIDS PRESCHOOL AMBULANCE DEMO/TOUR	0	0	0	0	2	0	0
CANNED FOOD DRIVE W/OCFA ST 10	0	0	0	0	0	0	7
YORBA LINDA HIGH SCHOOL EVENT/STANDBY	0	0	0	0	0	7	0
FIRE EXPLORER ACADEMY	0	1 EVENT	0	0	0	0	0
TOTAL HOURS	N/A	N/A	N/A	N/A	6	13	11

Total Community Events Hours 30

SECTION 3

9-1-1 EMERGENCY AMBULANCE
 Mid-Year Compliance Report
 June - December 2015
 Region B

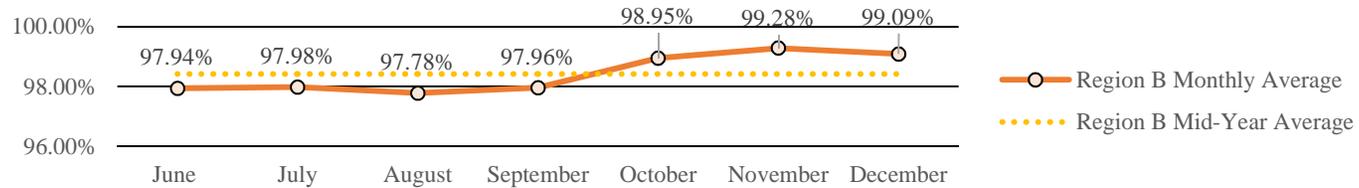




**Response Time Compliance & Penalty Assessments
9-1-1 EMERGENCY AMBULANCE
Mid - Year Region B Compliance Report
June - December 2015**



Region B Mid-Year Ambulance Contract Response Time Compliance - Contract Standard is 90%



Region B Mid-Year Penalty Assessments - Late Runs

REGION	CATEGORY	JUNE	JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER	TOTAL
B	Late Runs	20	21	24	21	11	7	10	114
	Penalty	\$635.00	\$735.00	\$490.00	\$350.00	\$380.00	\$280.00	\$95.00	\$2,210.00
	<i>Final Assessment</i>	\$127.00	\$147.00	\$98.00	\$70.00	\$38.00	\$56.00	\$9.50	\$442.00

Region B Mid-Year Exception/Exemption Requests

REGION	EXCEPTION/EXEMPTION	JUNE	JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER	TOTAL
B	Requested	6	16	9	9	14	20	14	40
	Approved	4	12	9	8	12	15	12	33

Region B Mid-Year Transports

REGION	CITY	JUNE	JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER	TOTAL
B	Cypress	116	128	119	141	142	122	136	904
	La Palma	49	48	45	52	51	41	48	334
	Los Alamitos	82	84	93	95	88	82	94	618
	Seal Beach	229	252	273	223	244	249	237	1707
	Stanton	120	170	186	155	164	134	152	1081
	Unincorporated	28	31	29	42	20	26	25	201
	<i>Region B Total</i>	624	713	745	708	709	654	692	4845



Public Education/Outreach Activities
9-1-1 EMERGENCY AMBULANCE
Mid - Year Region B Compliance Report
June - December 2015



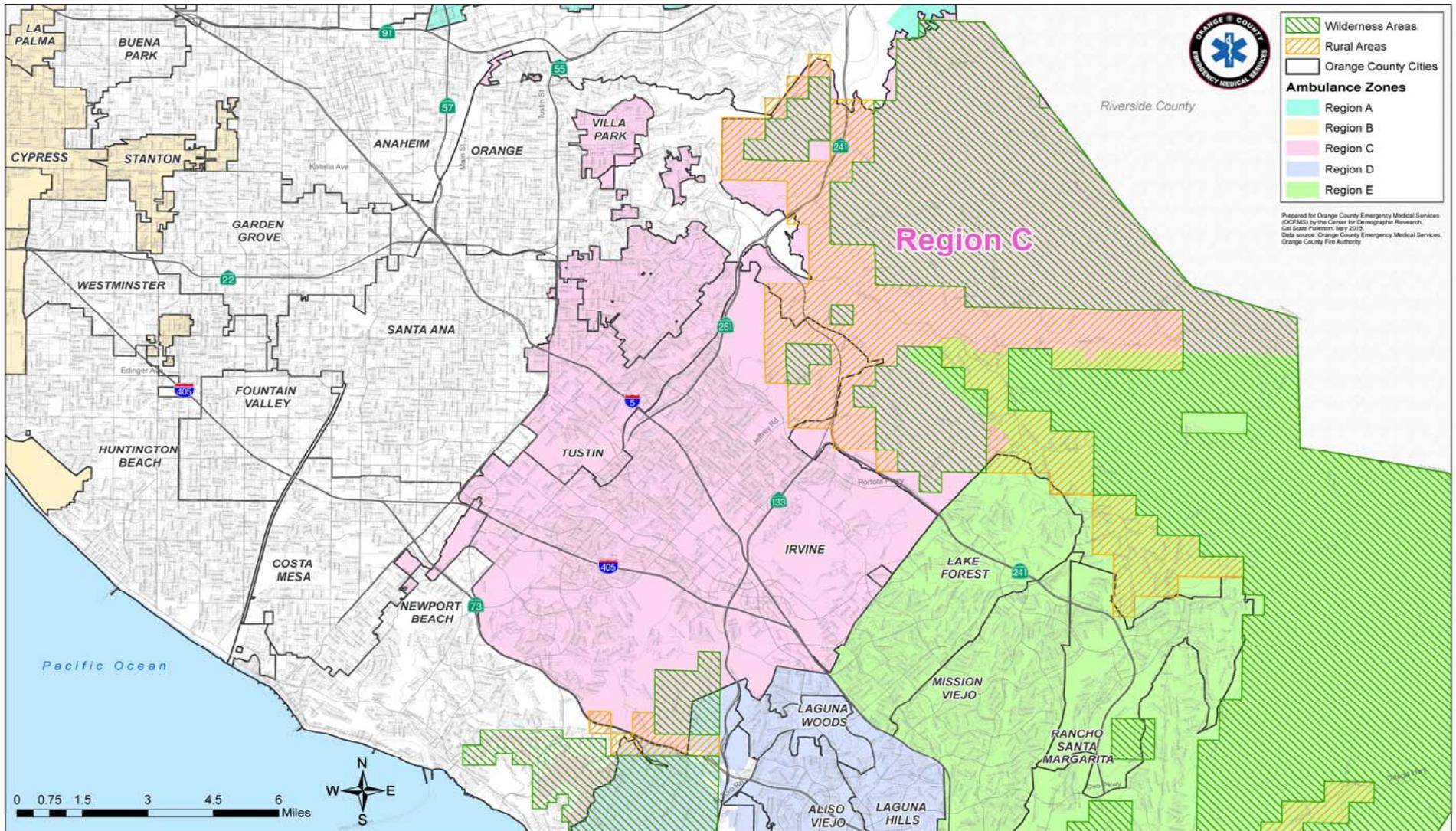
Public Education/Outreach Events by type/hour

COMMUNITY EDUCATION	JUNE	JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER
LOS ALAMITOS CERT CLASS	0	0	0	0	41	0	0
COMMUNITY STANDBYS							
CYPRESS COMMUNITY FESTIVAL	0	18	0	0	0	0	0
TOTAL HOURS	0	18	0	0	41	0	0

Total Community Events Hours 59

SECTION 4

9-1-1 EMERGENCY AMBULANCE
 Mid-Year Compliance Report
 June - December 2015
 Region C

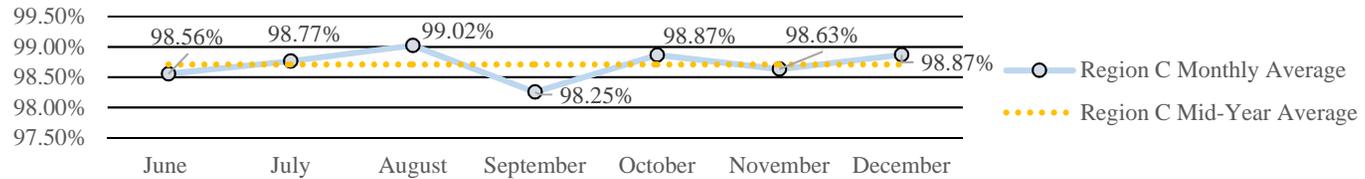




**Response Time Compliance & Penalty Assessments
9-1-1 EMERGENCY AMBULANCE
Mid - Year Region C Compliance Report
June - December 2015**



Region C Mid-Year Ambulance Contract Response Time Compliance - Contract Standard is 90%



Region C Mid-Year Penalty Assessments - Late Runs

REGION	CATEGORY	JUNE	JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER	TOTAL
C	Late Runs	20	18	15	26	17	20	18	134
	Penalty	\$475.00	\$420.00	\$530.00	\$705.00	\$405.00	\$535.00	\$360.00	\$3,430.00
	<i>Final Assessment</i>	\$47.50	\$42.00	\$53.00	\$70.50	\$40.50	\$53.50	\$36.00	\$343.00

Region C Mid-Year Exception/Exemption Requests

REGION	EXCEPTION/EXEMPTION	JUNE	JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER	TOTAL
C	Requested	12	31	17	12	18	25	16	90
	Approved	9	30	16	12	12	24	14	67

Region C Mid-Year Transports

REGION	CITY	JUNE	JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER	TOTAL
C	Tustin	244	239	315	262	257	254	265	1836
	Irvine	587	635	634	589	660	649	651	4405
	Villa Park	15	10	12	24	23	20	29	133
	Unincorporated	59	92	92	105	76	87	77	588
	<i>Region C Total</i>	905	976	1053	980	1016	1010	1022	6962



Public Education/Outreach Activities
9-1-1 EMERGENCY AMBULANCE
Mid - Year Region C Compliance Report
June - December 2015



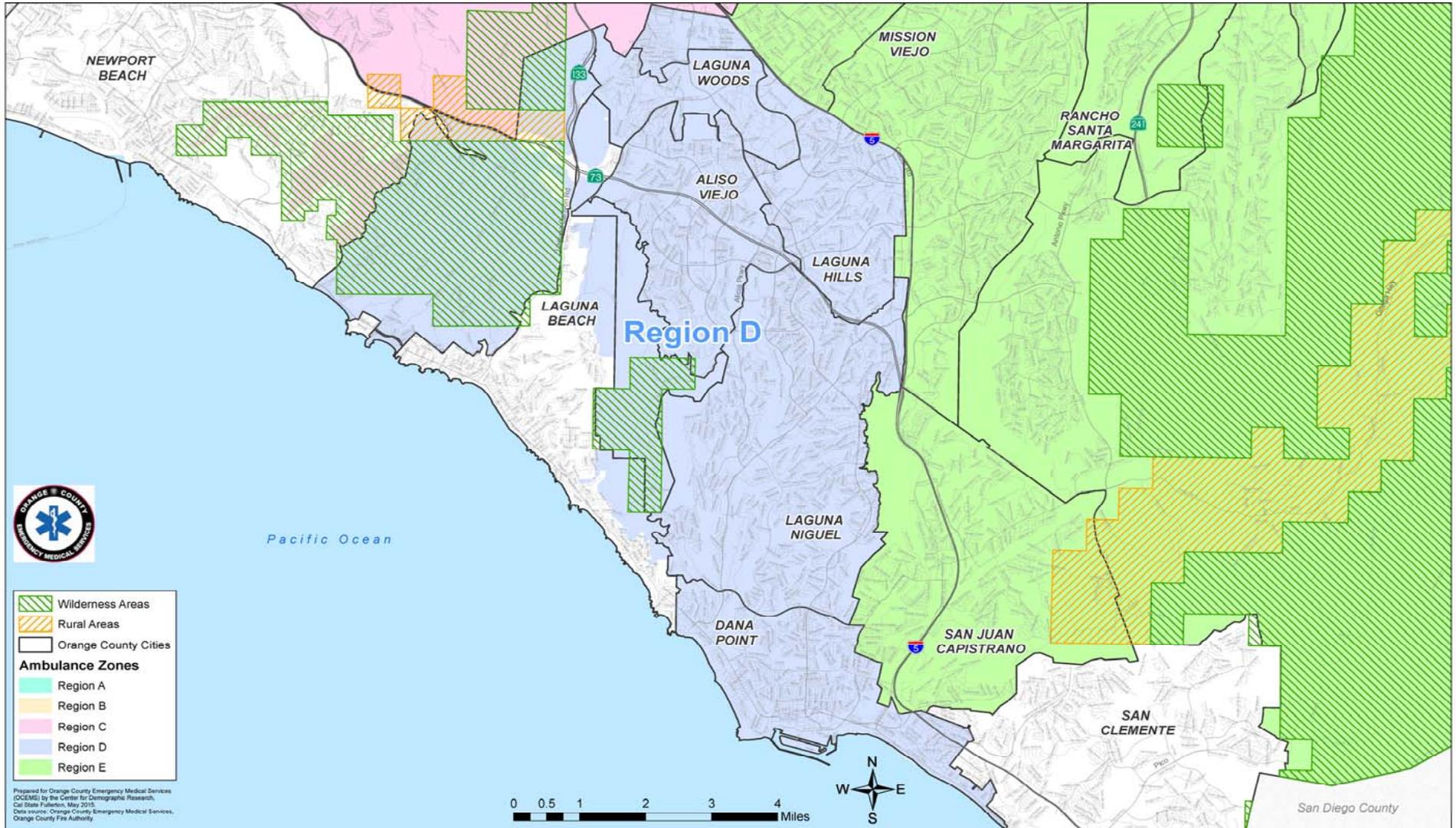
Public Education/Outreach Events by type/hour

COMMUNITY EDUCATION	JUNE	JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER
SAFER 3 WATER SAFETY WORLDS LARGEST SWIM LESSONS	4	0	0	0	0	0	0
COMMUNITY STANDBYS							
TUSTIN PD STANDBY (FIRST AID)	10	0	0	0	0	0	0
IRVINE GLOBAL VILLAGE (FIRST AID)	0	0	0	8	0	0	0
TUSTIN TILLER DAYS (FIRST AID)	0	0	0	0	24	0	0
OC WALK TO REMEMBER (FIRST AID)	0	0	0	0	5	0	0
MILITARY STANDDOWN	0	0	0	0	27	0	0
WINGS, WHEELS, ROTORS	0	0	0	0	36	0	0
SAMARITANS PURSE	0	0	0	0	0	0	7
JULY 4TH IRVINE	0	1	0	0	0	0	0
TUSTIN DINO DASH	0	0	0	0	0	6	0
TUSTIN STREET FAIR (FIRST AID)	24	0	0	0	0	0	0
TOTAL HOURS	34	1	0	8	92	6	7

Total Community Events Hours 148

SECTION 5

9-1-1 EMERGENCY AMBULANCE
 Mid-Year Compliance Report
 June - December 2015
 Region D

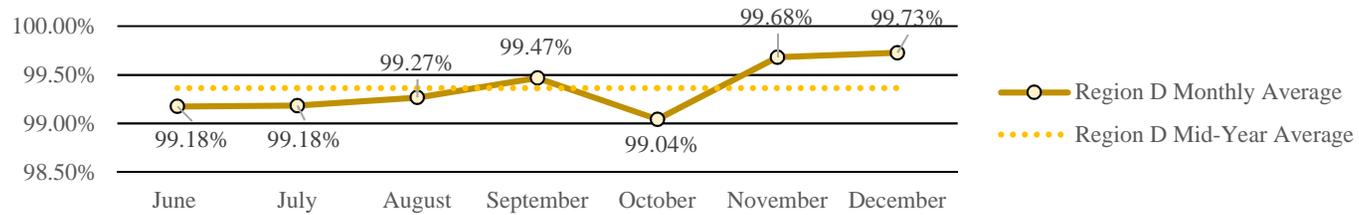




**Response Time Compliance & Penalty Assessments
9-1-1 EMERGENCY AMBULANCE
Mid - Year Region D Compliance Report
June - December 2015**



Region D Mid-Year Ambulance Contract Response Time Compliance - Contract Standard is 90%



Region D Mid-Year Penalty Assessments - Late Runs

REGION	CATEGORY	JUNE	JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER	TOTAL
D	Late Runs	10	10	9	7	12	4	4	56
	Penalty	\$265.00	\$470.00	\$220.00	\$145.00	\$275.00	\$370.00	\$90.00	\$1,835.00
	Final Assessment	\$26.50	\$47.00	\$22.00	\$14.50	\$27.50	\$37.00	\$9.00	\$183.50

Region D Mid-Year Exception/Exemption Requests

REGION	EXCEPTION/EXEMPTION	JUNE	JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER	TOTAL
D	Requested	12	17	1	10	4	10	2	40
	Approved	11	17	0	8	4	8	2	36

Region D Mid-Year Transports

REGION	CITY	JUNE	JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER	TOTAL
D	Aliso Viejo	121	119	122	123	112	106	108	811
	Dana Point	163	166	164	173	144	130	144	1084
	Laguna Hills	120	125	129	153	118	153	165	963
	Laguna Niguel	163	181	192	202	179	193	222	1332
	Laguna Woods	265	261	241	254	298	273	294	1886
	Region D Total	832	852	848	905	851	855	933	6076



**Public Education/Outreach Activities
9-1-1 EMERGENCY AMBULANCE
Mid - Year Region D Compliance Report
June - December 2015**



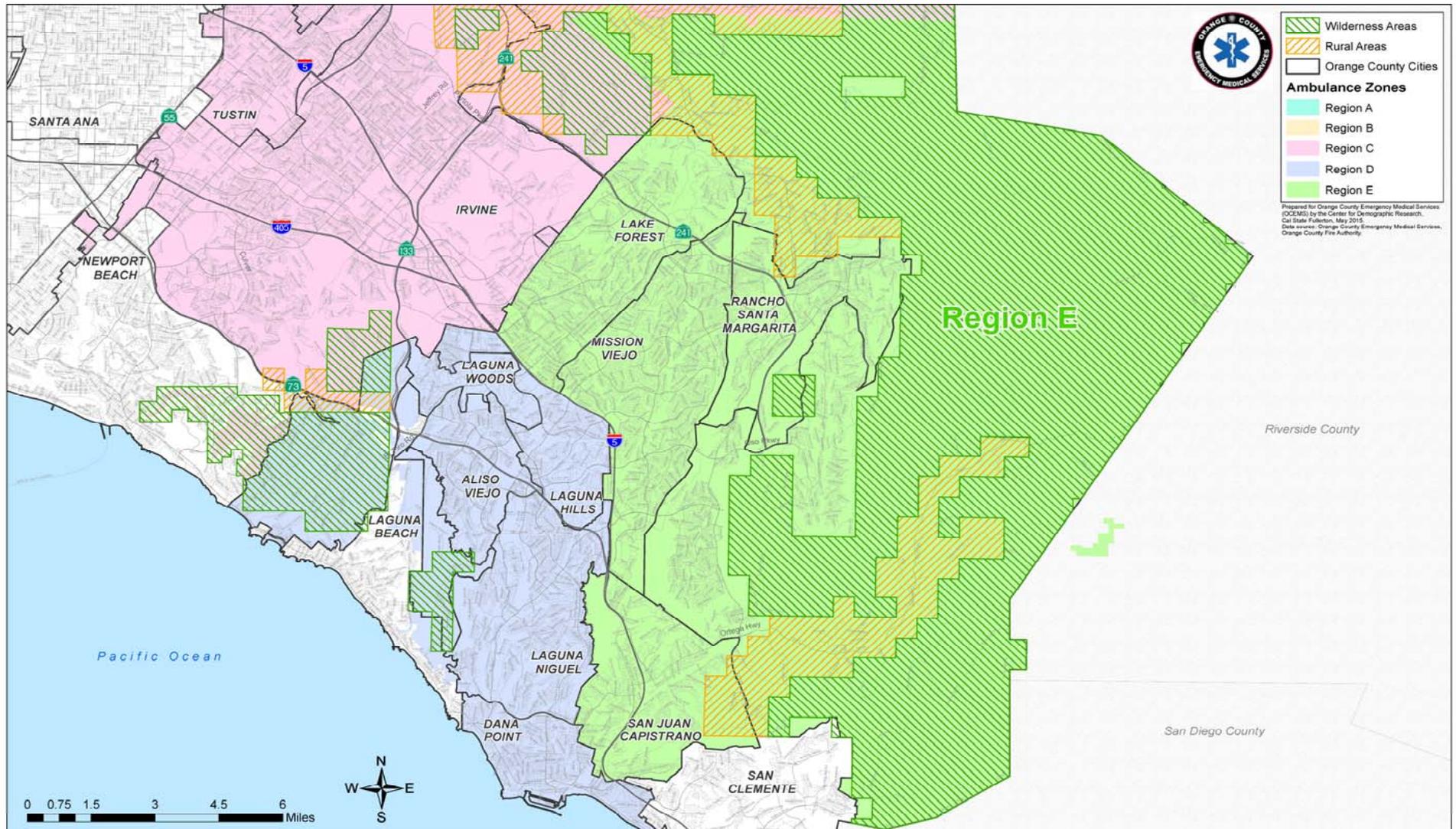
Public Education/Outreach Events by type/hour

COMMUNITY EDUCATION	JUNE	JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER
SAFER 3 WATER SAFETY FAIR	2	0	0	0	0	0	0
SIDEWALK CPR	12	0	0	0	0	0	0
DANA POINT EMERGENCY EXPO	0	0	13	0	0	0	0
CAREER FAIRS							
CORDILLA MIDDLE SCHOOL	1	0	0	0	0	0	0
NIGUEL HILLS MIDDLE SCHOOL	4	0	0	0	0	0	0
ACCESS CAREER FAIR	0	0	5	0	0	0	0
COMMUNITY STANDBYS							
DPHS STANDBY (FIRST AID)	6	0	0	0	0	0	0
4TH OF JULY SAN JUAN CAPISTRANO	0	2	0	0	0	0	0
YMCA RUN IN THE PARKS (FIRST AID)	0	7	0	0	0	0	0
SPECIAL OLYMPICS - SOKA UNIVERSITY	0	3	0	0	0	0	0
ALISO VIEJO/LAGUNA NIGUEL RELAY FOR LIFE	0	13	0	0	0	0	0
DANA POINT TURKEY TROT	0	0	0	0	0	18	0
POD EXERCISE - SOKA UNIVERSITY	0	0	0	0	8	0	0
NATIONAL NIGHT OUT EVENT	0	0	3	0	0	0	0
LAGUNA NIGUEL CHRISTMAS PARADE	0	0	0	0	0	0	4
LAGUNA NIGUEL ALZHEIMERS WALK	0	0	0	0	4	0	0
ALISO VIEJO CLEAN UP (FIRST AID)	0	0	0	8	0	0	0
TOTAL HOURS	25	25	21	8	12	18	4

Total Community Events Hours 113

SECTION 6

9-1-1 EMERGENCY AMBULANCE
 Mid-Year Compliance Report
 June - December 2015
 Region E



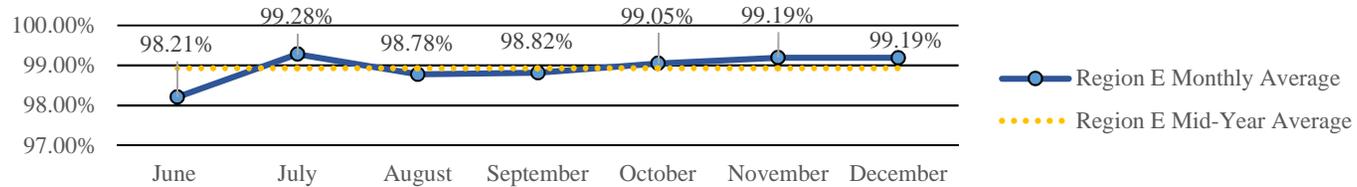
Prepared for Orange County Emergency Medical Services (OCEMS) by the Center for Demographic Research, Cal State Fullerton, May 2015.
 Date source: Orange County Emergency Medical Services, Orange County Fire Authority.



**Response Time Compliance & Penalty Assessments
9-1-1 EMERGENCY AMBULANCE
Mid - Year Region E Compliance Report
June - December 2015**



Region E Mid-Year Ambulance Contract Response Time Compliance - Contract Standard is 90%



Region E Mid-Year Penalty Assessments - Late Runs

REGION	CATEGORY	JUNE	JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER	TOTAL
E	Late Runs	24	10	17	17	14	11	13	68
	Penalty	\$730.00	\$165.00	\$435.00	\$380.00	\$125.00	\$390.00	\$255.00	\$1,710.00
	Final Assessment	\$73.00	\$16.50	\$43.50	\$38.00	\$12.50	\$39.00	\$25.50	\$171.00

Region E Mid-Year Exception/Exemption Requests

REGION	EXCEPTION/EXEMPTION	JUNE	JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER	TOTAL
E	Requested	17	21	25	15	3	18	12	111
	Approved	6	15	22	15	3	12	12	85

Region E Mid-Year Transports

REGION	CITY	JUNE	JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER	TOTAL
E	Lake Forest	236	258	245	252	234	221	243	1689
	Mission Viejo	328	342	340	420	380	376	402	2588
	Rancho Santa Margarita	120	114	94	104	113	97	127	769
	San Juan Capistrano	153	174	213	177	210	181	215	1323
	Unincorporated	77	69	74	76	84	71	84	535
	Region E Total		914	957	966	1029	1021	946	1071



**Public Education/Outreach Activities
9-1-1 EMERGENCY AMBULANCE
Mid - Year Region E Compliance Report
June - December 2015**



Public Education/Outreach Events by type/hour

COMMUNITY EDUCATION	JUNE	JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER
MOCK DUI CRASH	10	0	0	0	0	0	0
PORTOLA HILLS ELEMENTARY	0	0	0	0	1	0	0
SAN JUAN CAPISTRANO CPR TRAINING	0	0	8	8	0	0	0
WATER SAFETY/DROWNING PREVENTION	9	0	13	0	0	0	0
CAREER FAIRS							
ACCESS CAREER FAIR	0	0	5	0	0	0	0
COMMUNITY STANDBYS							
RANCHO FEST (FIRST AID)	13	0	0	0	0	0	0
AYSO SOCCER STANDBY (FIRST AID)	12	0	0	0	0	0	0
4TH OF JULY LAKE FOREST	0	2	0	0	0	0	0
4TH OF JULY LAGUNA HILLS	0	1	0	0	0	0	0
4TH OF JULY DANA POINT	0	1	0	0	0	0	0
SPECIAL OLYMPICS (FIRST AID)	0	15	0	0	0	0	0
FIRE EXPLORER ACADEMY	0	8	0	0	0	0	0
MISSION VIEJO AQUATICS	0	0	5	0	0	0	0
LADERA RANCH RELAY FOR LIFE	0	0	8	0	0	0	0
NATIONAL NIGHT OUT EVENT	0	0	3	0	0	0	0
TOTAL HOURS	44	27	42	8	1	0	0

Total Community Events Hours 122



Let's Roll with OCTA

On May 12, join our Bike Rally with a fun ride from Orange Metrolink Station to OCTA headquarters via Old Towne Orange and Santiago Creek Trail. We'll see you at 7:30 a.m. and the event will end at 8:45 a.m.

Bikes, Trails, and Freebies

In addition to companionship and great exercise, you'll get a cool Bike Month t-shirt. Plus, all riders will be entered into our post-rally raffle.

Pledge to ride during Bike Month and receive a discount coupon from Jax Bicycle and a chance to win an iPad and other prizes!



[Learn More](#)



Orange County
Transportation Authority

550 S. Main Street. PO
Box 14184
Orange, CA 92863-1584,
USA

Volunteer Recognition

May 12, 2016

7:00 p.m.

La Palma Volunteers are Classic

You are cordially invited to La Palma's Volunteer Recognition event for a classic thank you and treat!



La Palma Community Center

7821 Walker Street

RSVP by May 9 to 714-690-3350



Certificate of Recognition

This certificate is conferred upon

Min Kuo

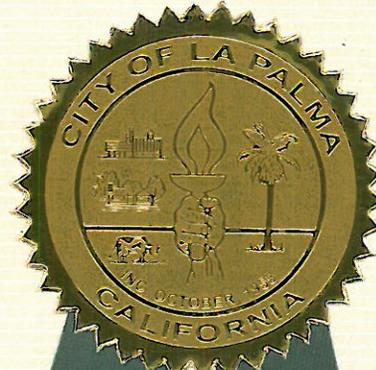
In recognition of her outstanding student achievements in the English as a Second Language (ESL) program and for volunteering in the Parent Leadership Conference at ABC Adult School. The La Palma City Council does hereby commend Min Kuo for her diligence and dedication displayed throughout this educational process and wishes her well in all her future endeavors.

presented by:

The City of La Palma



Gerard Goedhart
Mayor, City of La Palma



April 28, 2016

Date

Certificate of Recognition

This certificate is conferred upon

Maria Sanchez

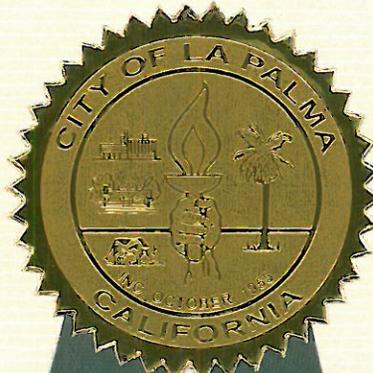
In recognition of her outstanding student achievements in the English as a Second Language (ESL) program at ABC Adult School. The La Palma City Council does hereby commend Maria Sanchez for her diligence and dedication displayed throughout this educational process and wishes her well in all her future endeavors.

presented by:

The City of La Palma



Gerard Goedhart
Mayor, City of La Palma



April 28, 2016

Date