



# CITY OF LA PALMA

# NEWS RELEASE

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## Updated Public Counter Hours at La Palma City Hall

*La Palma, Calif.* – The City of La Palma has revised the public counter hours for permits from the Water, Maintenance, Building and Planning Divisions. The public counter hours are now 7:30 a.m. to 12:00 noon for “walk-in” business and by appointment only from 1:00 p.m. to 5:00 p.m.; Monday through Thursday and alternating Friday’s. Water Billing services and other City Hall Departments will continue to have normal operating hours of 7:30 a.m. to 5:30 p.m., Monday through Thursday and alternating Friday’s.

To schedule an appointment with the Building or Planning Divisions, patrons can leave a message at (714) 690-3340. To schedule an appointment with the Water or Maintenance Divisions, customers can leave a message at (714) 690-3310. Information on which alternating Friday’s City Hall Offices are closed is available on the community calendar located on the City of La Palma website homepage at [www.cityoflapalma.org](http://www.cityoflapalma.org).

The change in counter hours was a part of the service reductions approved in the City’s Fiscal Year 2013-14 Budget approved earlier this month which included revised operations, revenue enhancements and use of reserves in addition to service reductions. The City faces major fiscal challenges from the loss of a significant sales tax provider, the dissolution of redevelopment, and other fiscal and organizational issues. City Manager Ellen Volmert said, “While service reductions are regrettable, the City would like to thank the public for its continued patience during this period of transition and belt tightening as the City moves to become more financially sustainable.” More information about the City’s budget is available on the City’s website under the Finance Department.

### **About the City of La Palma**

Ranked by Money Magazine in both 2007 and 2011 as one of America’s Best Places to Live, the City of La Palma is a 1.9 square mile general law city in northwest Orange County, consisting of 15,568 residents and 482 commercial and industrial businesses. The City was incorporated in 1955 under the name of Dairyland and has 57 full-time and 35 part-time employees.

### **Contact Information**

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